

## How do I pay?

You will need to pay for your meals weekly in advance or alternatively by setting up a Direct Debit which is a safe & secure payment method.

A friend or relative can also pay for your meals in this way. A detailed statement is sent to all Service users monthly so that you can keep track of your account.



All of our meals are served with a wide selection of vegetables.

Full details are contained in the Sodexo Home Service Catalogue or are available by contacting the telephone number on the reverse of this leaflet.

## Ethnic Meal Choices

Sodexo also offer a range of ethnic/cultural meals including Asian, Halal, Asian Vegetarian, Afro-Caribbean and Kosher. If you require a special diet not included in this leaflet then please contact your local office for menus and prices.

For further information or for meal options for dietary and ethnic requirements, please contact the office below.

### Your Details:

Name: Mr/Mrs/Ms \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Post Code: \_\_\_\_\_

Telephone: \_\_\_\_\_

Mobile: \_\_\_\_\_

Email: \_\_\_\_\_



# Sodexo hot delivered meals



GREAT FOOD | GREAT VARIETY | DIRECT TO YOU  
WITH PEACE OF MIND

HOME SERVICE



# more than just a delivery service

**Sodexo Home Service is setting new quality standards for both hot and frozen home delivered meals. We offer you complete flexibility in your choice of meals with an individual menu chosen by each customer.**

Established in 1994 we now supply in excess of 2 million meals direct to customers' homes each year.

Our uniformed delivery drivers are carefully selected to provide a friendly and professional service.

All of our meals are nutritionally analysed and all are suitable for people trying to follow a balanced and healthier diet and are particularly suitable for those with diabetes.

Diabetes UK recommends that people with diabetes should follow a low-fat healthy balanced diet so as to manage their weight and control blood sugar, blood pressure and cholesterol levels.

**Our drivers provide more than just a meal delivery service, as they are individually trained in food safety, customer welfare and are all DBS security checked.**

They have been trained to look out for any changes to the physical or mental wellbeing of the meal recipients notifying any concerns around their health or environment to either Social Services or their next of kin.

We operate our own fleet of delivery vehicles, ensuring consistent quality and flexibility in our delivery provision, with daily hot meal delivery 365 days per year.



**A weeks supply of 7 meals and desserts start from as little as £25.**

Our frozen meals will be delivered on a weekly or fortnightly cycle. And the driver will put meals in your freezer.

## **What meals can I choose from?**

You can choose from a wide range of tasty meals and desserts which are nutritionally balanced and of a consistent high quality. Try one of our traditional favourites such as Shepherd's Pie and Roast Beef with Yorkshire pudding, or try one of our special chef created dishes like our delicious Chicken in Mustard & Coriander sauce.

For a brochure detailing all meal choices available please contact our local office shown on reverse of this leaflet.

## **How do I order?**

You can choose your meals from your own personal menu which will be sent to you by our office staff (see number on reverse of this leaflet).

To select your choice of meals, select the day/days that you wish to receive meals and tick the corresponding boxes for your main course and dessert and return it to our office.

## **When are meals delivered?**

Meals are delivered lunchtime between 11:45 and 2:15pm. Drivers are not allowed to leave the meal if you are not there.

## **Are hot meals ready to eat?**

Yes! All meals are delivered to you at the right temperature. For your own enjoyment please eat the meal straight away and do not reheat.

## **How do I cancel a meal?**

If you do not need a meal for a particular day please let us know as soon as possible and at least 24 hours before scheduled delivery.

If you do not cancel your meal by this time you will be charged unless exceptional circumstances occur.

