

NOEL PARK RESIDENTS NEWSLETTER

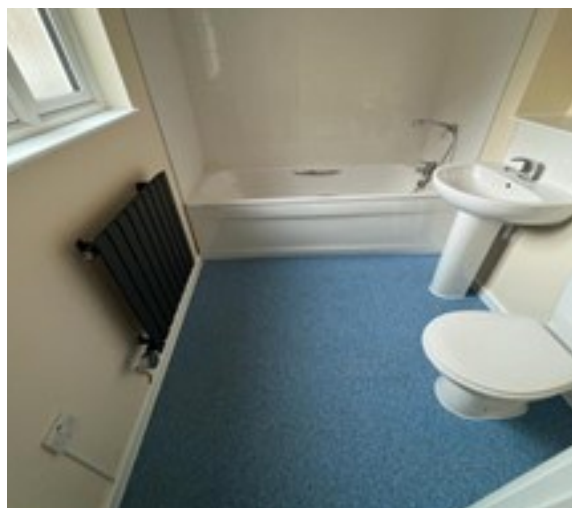
DECEMBER 2023

New bathrooms and kitchens

Here is what the new bathrooms and kitchens, already completed, look like

The council has started work to upgrade tenants and leaseholders' homes on Noel Park estate.

We're aiming to replace 238 outdated modular bathroom pods and 56 kitchen extensions throughout the duration of the project to ensure that they meet the decent homes standard. Currently 25 modular pods have been completed with another 26 under way and more will be upgraded in the coming months.



**Happy Holidays and
a Happy New Year**

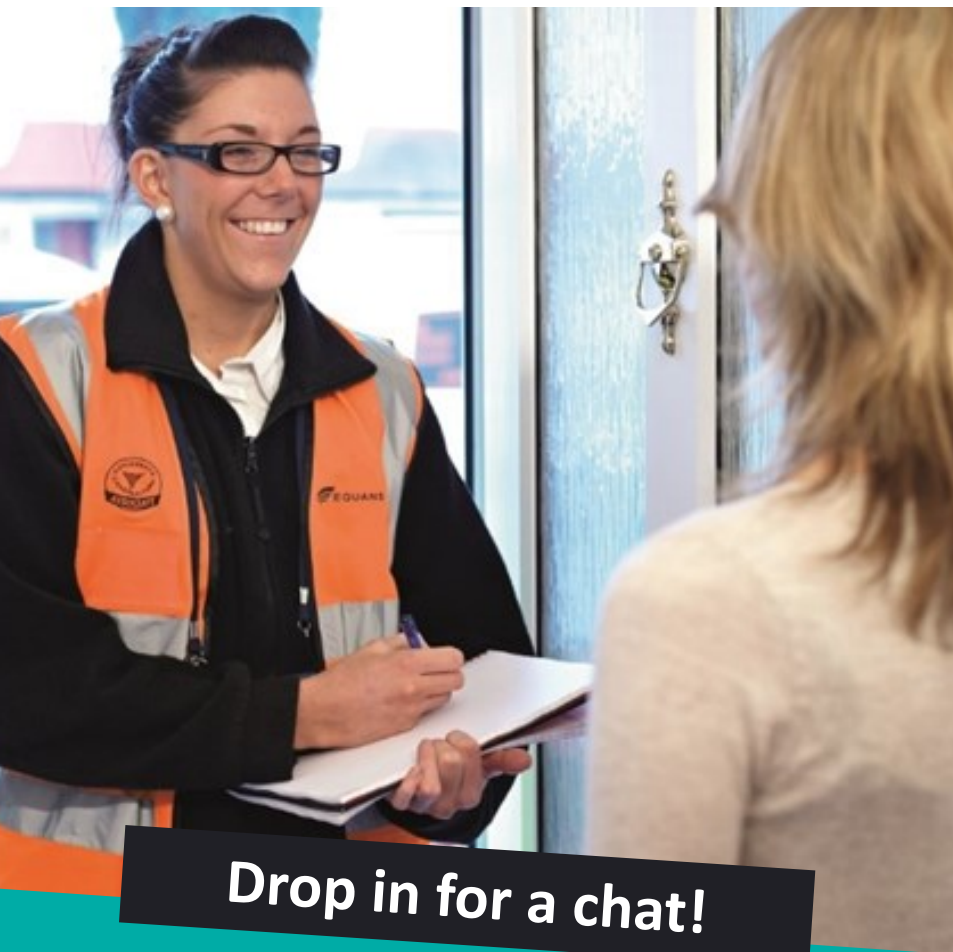
On behalf of everyone at Haringey Council we'd like to wish you happy holidays and a healthy and prosperous New Year.

Our partners Equans hosted a Christmas hamper raffle for Noel Park residents. Each property was entered into the draw automatically and the winner was chosen at random and announced on Friday 15 December.

Beware of bogus callers!

Your safety is important to us. All Haringey employees and our contractor, EQUANS (previously named ENGIE), are required to carry photographic identity cards when on site.

They usually make an appointment prior to visiting you. If you receive a caller without ID, refuse them entry. If you have any concerns about callers, please do contact us on 07767 648 158 or 07748 822 768.



Drop in for a chat!

We will be holding drop-in sessions for residents every week and we'd love to see you!

You can drop in at 92 Gladstone Avenue, Haringey, N22 6LH:

- Every Wednesday, 5pm – 7pm
- Every Friday, 11am – 1pm

In 2024 our partners Equans will start hosting Coffee mornings and afternoons for tenants and leaseholders.

Join us for a chat with the Resident Liaison Officer or Site Manager who will be able to answer questions about your property and future plans. Keep an eye out for more information about specific dates and locations.



Getting in touch

The site will close on Thursday 21 December 2023 and will reopen on Tuesday 2 January 2024. The team will aim to close properties prior to the festive break, however, there will be some properties that will have their scaffold erected over the break to allow continuation of works in the New Year.

While the site is closed you can call 0208 888 5452 for non-urgent calls and matters that can be addressed in the New Year.

For urgent matters and out of hours calls please contact:

- **1st Point of Call – Senior Site Manager, Barry Ellis - 07929 176279**
- **2nd Point of Call – Senior Contracts Manager, Leigh Fussell - 07876 448396**

For other out of hours emergency calls and repairs please call Haringey Council on 020 8489 0000.

[Customer Service Centres at Wood Green library and Marcus Garvey](#)

Fri 22 Dec, 9am - 5pm
Closed Sat 23 Dec – Tue 26 Dec
Reopens on Wed 27 Dec, 10am -5pm
Thurs 28 Dec, 9am - 5pm
Fri 29 Dec, 9am – 5pm
Closed Sat 30 Dec – Mon 1 Jan 24
Reopens Tue 2 Jan 24 at 9 am