

## Installation of new modular extensions has begun!

The first modular extensions have now been successfully delivered and installed on the first properties in Noel Park as part of our major works programme across the area. Works aimed at installing the extensions are now underway to more homes on Morley Avenue, Farrant Avenue and Moselle Avenue, with all properties expected to be completed in the first half of 2023.

Properties on Gladstone Avenue are in the final stages of receiving planning permission from Haringey Council's Planning department. We would like to thank all residents for their patience during this important programme and will be in touch prior to any work taking place.

If you have any questions or would like to view the modular extension show pod, please contact EQUANS Resident Liaison Officer, Hayley Cox on 07816 097 737 or email [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk). Viewings will be held Monday – Friday from 9.30am - 12.30pm and then 1.30pm - 3.30pm. Late evening appointments are also available on Wednesdays from 1.30pm- 7.00pm. All viewings must be pre-booked. Please note, appointments will not be available between Wednesday 21 December 2022 and Tuesday 3 January 2023.



## First resident decanted!

Mrs Ward has lived in Noel Park for over 40 years and has recently moved into a decanted property while the installation of her modular extension installation takes place.

Mrs Ward said *“I was excited and could not believe it was happening. It was difficult to accept the move as I have not lived anywhere else, but Haringey Council helped me through all stages. From explaining why I had to move to what I needed to take with me to my temporary accommodation. I also viewed my temporary accommodation, which was nice, and I received boxes to pack. I literally just had to unpack once I handed over my keys. The team were so helpful, and kind and I cannot thank them enough. I am happy as I know when I move back to my permanent home, I will have my new walk-in shower and kitchen.”*



## Haringey Works

Tairone tells us about his experiences on the Haringey Works programme - a service dedicated to helping Haringey residents find jobs. As an apprentice, Tairone has gained work experience on site for the Noel Park major works programme.



*Tairone said: “As part of the Equans community pledge and with the help of Noel Park’s Big Local, I was employed as an apprentice site assistant for six months. I’ve been based on site with the team three days a week. My duties involve helping resident liaison officers and distributing letters and newsletters to residents for pending works. I have also been supporting the site managers with daily labour counts, material deliveries and distribution. Other duties have included straightforward health and safety checks and ensuring site housekeeping is in check in the site office and working properly. During my short time, I have found this experience useful and will use some of the skills I have learnt in the future again.”*

If you are interested in a career in construction, visit the Haringey Works employment page: [haringey.gov.uk/jobs-and-training/haringey-works](https://haringey.gov.uk/jobs-and-training/haringey-works)

## We want your views!

We are keen to ensure that all our work is meeting the needs and expectations of our residents. All households who have had works undertaken by the council should have received a feedback survey.

This is incredibly important as it enables us to improve our work. It’ll only take a few minutes to complete.

Alternatively, you can do this online: [forms.office.com/r/q089nB6YrA](https://forms.office.com/r/q089nB6YrA)

## Your top questions answered!

Thank you to everyone who has contacted us with questions about the installation of the modular extensions around Noel Park. Below are answers to a few of the most frequently asked questions: if you have any queries, please contact us on 07816 097 737 or email [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk)

### ***How long will I have to leave my home while the extension is being installed?***

The maximum decant period will be up to 5 weeks. However, it could be shorter. We will speak to each resident about their decant before any works begin.

### ***Will there be parking restrictions in or around the Noel Park estate while installations happen?***

Yes, you will receive a letter advising you of parking suspension dates and times. We will ensure residents are given enough notice before any suspensions happen.

### ***Where will the decant accommodation be?***

All properties are in the local area of the Noel Park Estate.

## Working Together

We have recently launched the Noel Park Major Works Steering Group which provides advice and feedback on how the works are progressing. The aim of the group is to ensure that the works are meeting the needs of the local community.



The first meeting was recently held and proved to be a success. We are planning a meeting schedule for 2023 and would love for you to join us! We encourage council tenants and leaseholders to join the steering group, particularly those living in Moselle Avenue and Farrant Avenue.

The group meets every six to eight weeks for an hour on a weeknight evening. If you are interested in joining the group, please email [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk)

## Specifications and warranties of new modular extensions

We appreciate that residents want to understand the specifications and guarantees of the modular extensions before they are installed in their homes.

Every extension will be designed and constructed to the highest standard and will have the appropriate, long-term guarantees. The modular extensions are being built in a factory before being transported for installation. This process allows each of the extensions to be checked before being installed and minimises any disruptions that may arise on site. Installation will also be completed at a faster pace as well as reduce the amount of time residents have to leave their properties or put up with construction work in their home.

By recycling in the factory, the council aims to reduce overall waste. Brick-built extensions are primarily used to build extensions on site, however using this process allows us to be more environmentally friendly.

Residents will be able to choose from a selection of finishes to several aspects in the modular extension, including floor materials and wall tiling. Each modular extension contains a fitted bathroom with a basin, bath, toilet, radiator, and window.

The structure of the new modular extension is covered by a minimum 60-year guarantee which is accredited by BOPAS (Buildoffsite Property Assurance Scheme) - the leading certification body in the UK for modular construction units. The double-glazed window will have a 10-year warranty. The insulated flat roof system has a 15-year warranty, and the external door and window will have a 5-year warranty.

All residents will be contacted directly about the installation of their modular extensions before any work takes place or are planned at individual properties. If you have any questions, please get in touch at 07816 097 737 or [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk)



## Beware of bogus callers!

Your safety is important to us. All Haringey employees and our contractor, EQUANS (previously named Engie), are required to carry photographic identity cards when on site. They usually make an appointment prior to visiting you.

If you receive a caller without ID, refuse them entry.

If you have any concerns about callers, please do contact us on 07816 097 337.



## Getting in touch

If you have a query about the plans or programme for major works at your home, please do contact our Haringey Council team on [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk) or 07816 097 737.

If you have an urgent query during our working hours (Monday to Friday 8am - 5pm), please contact EQUANS' Resident Liaison Officer Hayley Cox on 07816 097 737 or outside working hours on 07768 503 591.

Our website has all the latest information about the Noel Park Project: [haringey.gov.uk/housing/council-tenants/repairs/noel-park-major-works-programme](https://haringey.gov.uk/housing/council-tenants/repairs/noel-park-major-works-programme)

## Drop in for a chat!

We will be holding drop-in sessions for residents every week and we'd love to see you!

You can drop in at 92 Gladstone Avenue, Haringey, N22 6LH:

- Every Wednesday, 5pm – 7pm
- Every Friday, 11am – 1pm

The last drop-in session of the year will be on Friday 16 December 2022.

The site office will be closed during the festive period from Wednesday 21 December 2022 and will re-open on Tuesday 3 January 2023.