

## Installation of new modular extensions continues

The major works programme is back in full swing following the festive break, with construction underway on modular extensions at Farrant Avenue and Moselle Avenue. We aim to have all improvement works on these properties completed by the summer 2023.

Planning permission for all the modular extensions on Gladstone Avenue is expected to be granted by the end of March 2023. We would like to thank residents for their patience and will be in touch prior to any work taking place.

Please note, the kitchen and bathroom show pod will remain on display until the end of March 2023. This will then be replaced with the modular extension of the bathroom only - giving residents on Gladstone Avenue an indication of what their new bathrooms will look like.

If you have any questions or would like to view the modular extension show pod, please contact EQUANS' Resident Liaison Officer, Hayley Cox on 07816 097 737 or you can email [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk). Viewings will be held Monday – Friday from 9.30am - 12.30pm and then 1.30pm - 3.30pm. Late evening appointments are also available on Wednesdays from 1.30pm - 7.00pm. All viewings must be pre-booked.

Separate to the modular extension works, our external works programme is expected to begin on Gladstone Avenue properties from spring 2023. These works consist of garden clearance, scaffolding, roof renewal, windows, brickwork and decoration repairs. Our team will continue to work with you, explain the works as well as answer any queries or concerns. The kitchen works which began at Gladstone Avenue last year are nearing completion and expected to finish by the middle of March 2023. The next group of residents scheduled to receive works to their kitchens can expect the work to commence in April 2023.



## Working on site at Noel Park



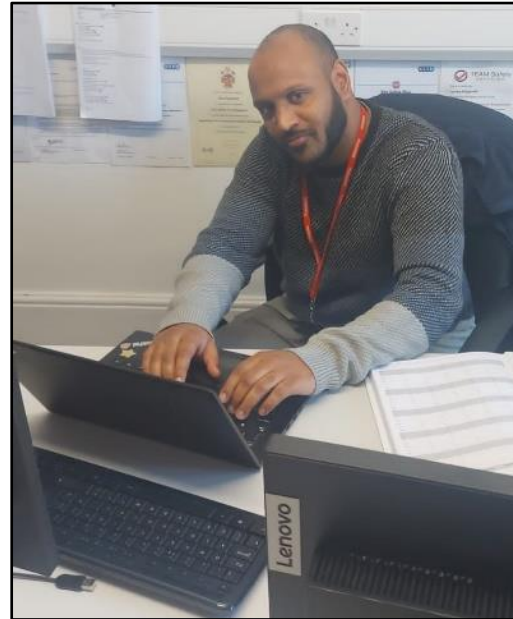
Rehousing Officer Kingsley Amankwah shares his experience of working on the Noel Park project.

*"I have helped assist residents with their temporary moves whilst works take place to replace their kitchens and bathrooms. I have supported by helping them move their essential items into their temporary accommodation and signposting them to relevant departments where necessary. The residents have been very pleased with the engagement and support provided to them during the decant process. I can see the joy and excitement on their faces as they are finally getting a new kitchen and bathroom, which will improve their quality of life in their homes.*

*I have a good working relationship with EQUANS along with my fellow Haringey colleagues. We support each other to make sure our residents have a good and smooth experience. It's a joy to see the transformation from the crane to the*



*installation of the pods."*



Andrew Braganca tells us about his work on site at Noel Park as Resident Liaison Officer.

*"I have been working on the Noel Park project for nearly two years. It has been a great experience working with our contractor EQUANS on site. As a local Haringey resident myself, it is great to see that we are having a positive impact on our residents.*

*Working very closely with Haringey Council's Rehousing Officers, Kingsley Amankwah and Pauline Donaldson, we have successfully supported eight families on Farrant Avenue and Moselle Avenue with their temporary moves. These residents will move back into their properties with a new kitchen and bathroom. I am looking forward to seeing the project completed."*



Should you have any questions about the temporary moves at Noel Park, you can get in touch with Andrew Braganca by emailing [andrew2.braganca@haringey.gov.uk](mailto:andrew2.braganca@haringey.gov.uk) or calling 020 8489 1778.

## We want your views!

We are keen to ensure that all our work meets the needs and expectations of our residents. All households who have had works undertaken by the council should have received a feedback survey.

This is incredibly important as it enables us to improve our work. It will only take a few minutes to complete.

Alternatively, you can complete the survey online at: [forms.office.com/r/q089nB6YrA](https://forms.office.com/r/q089nB6YrA)

## Working Together

We launched the Noel Park Major Works Steering Group last year, which provides advice and feedback on how the works are progressing. The aim of the group is to ensure that the works are meeting the needs of the local community.

The first meeting was held late last year and proved to be a success. We would love for you to join us for our upcoming meetings this year. Council tenants and leaseholders are encouraged to join the steering group, particularly those living in Moselle Avenue and Farrant Avenue.

The group meets every six to eight weeks for an hour on a weeknight evening. If you are interested in joining the group, please email [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk)



## Spreading festive cheer



As part of EQUANS' annual "Care at Xmas" initiative, toys were donated to Noel Park Big Local and were distributed as gifts to children in the local area in time for Christmas 2022. Thank you to members of Noel Park Big Local Euclides Montes and Laurie White for your efforts in coordinating the donations.

A big thank you also goes to Sam Kitcher and Harry Smith from Duplex Care Limited who generously donated over £1000 in toys and clothing. These were distributed across the borough to vulnerable families and the homeless, ensuring they were not forgotten about during the festive season.



Julian Sans, Social Value Manager at EQUANS joined Resident Liaison Officers Hayley Cox and Lyn Rutherford to surprise local resident Yvonne Denny with over £500 of toys donated by EQUANS and Duplex Care Limited. Each year, Yvonne organises a toy drive to provide toys for underprivileged and homeless families in Haringey.

## Beware of bogus callers!

Your safety is important to us. All Haringey employees and our contractor, EQUANS (previously named Engie), are required to carry photographic identity cards when on site. They usually make an appointment prior to visiting you.

If you receive a caller without ID, refuse them entry.

If you have any concerns about callers, please do contact us on 07816 097 337.



## Getting in touch

If you have a query about the plans or programme for major works at your home, please do contact our team on [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk) or 07816 097 737.

If you have an urgent query during our working hours (Monday to Friday 8am - 5pm), please contact EQUANS' Resident Liaison Officer Hayley Cox on 07816 097 737 or outside working hours on 07768 503 591.

Our website has all the latest information about the Noel Park Project: [haringey.gov.uk/housing/council-tenants/repairs/noel-park-major-works-programme](http://haringey.gov.uk/housing/council-tenants/repairs/noel-park-major-works-programme)

## Drop in for a chat!

We will be holding drop-in sessions for residents every week and we'd love to see you!

You can drop in at 92 Gladstone Avenue, Haringey, N22 6LH:

- Every Wednesday, 5pm – 7pm
- Every Friday, 11am – 1pm