

LocalGov Drupal: Alpha test results

Haringey Borough Council

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Contents

LocalGov Drupal: Alpha testing results	0
Contents	1
Testing in Alpha	2
What is being tested	2
Outputs of testing	2
Functional Tests	3
Accessibility Tests	4
Content Tests	5

Testing in Alpha

The purpose of this report is to record all functional, accessibility, and content testing that has been conducted by Invuse within the alpha phase and to document results. These findings will then be added to Monday.com for development (Annertech) and any relevant results from the content or accessibility report will be fed back to the content team at Haringey to shape iterations and improvements as we move into the beta phase.

What is being tested

This test plan focuses on the main elements of the website to ensure all features are working as expected and there are no major issues or regressions across the system that would cause problems in a live environment. We will test a:

- homepage
- service landing page
- service sub landing page
- service page (3 per section)
- step by step + step page
- guide + guide page
- directory + directory page (Venue / Organisation)

Outputs of testing

The testing outputs have been broken down for reporting purposes into:

- functional testing
- accessibility testing
- content testing.

all findings from the testing are listed in the relevant section.

◆ Functional Tests

Test Item	Scope of testing	Tested	Results	Assignee
Homepage	Navigation/links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> all content links navigate to sections/content correctly social media links are correct Featured content needs modifying, correct links, image alt text, etc. (this was only quickly mocked up for alpha) titles text 'Council services' and 'Featured content' should look different to service title links. So they are not confused as links My account and services in the header are still to be linked to relevant info. 	Content Team Dev/CT Dev
Homepage	Labels	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> multiple form labels redundant links - adjacent links go to the same URL 	Dev
Council Tax (service landing)	Navigation/links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> all content links navigate to sections/content correctly home breadcrumb links correctly Haringey logo links to home correctly 	N/A
Council Tax (Tell us you're moving home guide and guide pages)	Navigation/links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> various links in moving guide pages lead to old/current website guide breadcrumb works effectively 	Content Team
Council Tax payments and refunds (sub service landing)	Navigation/links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> all content links navigate to sections/content correctly breadcrumb links correctly Haringey logo links to home correctly 	N/A
What happens if you do not pay your Council Tax: step by step	Navigation/links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> all content links navigate to sections/content correctly home breadcrumb links correctly Haringey logo links to home correctly 	N/A
Appeal a Housing Benefit decision	Navigation/links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> all content links navigate to sections/content correctly home breadcrumb links correctly Haringey logo links to home correctly 	N/A
Finsbury Park large events (service page)	Navigation/links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> Not assigned to Parks and green spaces (breadcrumb only displays home) 	Dev/ Content Team

Test Item	Scope of testing	Tested	Results	Assignee
Parks and Facilities in Haringey (directory)	Navigation/links/facets	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> Facets/filters are not functioning correctly 	
What happens if you do not pay your Council Tax: step by step	Navigation/accordion	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> Show summary dropdown should change to hide summaries when it is opened, but remains as show summaries 	Dev

Accessibility Tests

Test Item	Scope of testing	Tested	Results	Assignee
Service page Headings	All service pages	<input checked="" type="checkbox"/>	Heading levels need to be tabbable in content	Dev
Homepage	Heading structure	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> not in logical order skipped heading level missing H1 	Dev
Homepage	Colour contrast	<input checked="" type="checkbox"/>	Very low contrast between text and background colours (featured content blocks)	Dev
Homepage	Alt text	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> alt text is too limited on featured content images alt text is too wordy on hero images and in 1 of the featured content images; it needs to be simplified or skipped as decorative. the image with the blank alt "" attribute is not skipping so just reads image 	Content Team Dev/CT
Homepage	Screen reader and navigation	<input checked="" type="checkbox"/>	Keyboard nav/screen reader gets stuck in alert banner due to separate lines/links	Dev
Homepage	Labels	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> search labels are incorrect and the search icon is highlighted as an image Haringey logo is labelled banner link and called "hlbc" this needs Haringey Logo or skipped as decorative. 	Dev
Sitewide alert banner	Heading structure	<input checked="" type="checkbox"/>	The alert banner is a H2. This should be a label instead	Dev

Test Item	Scope of testing	Tested	Results	Assignee
Council Tax (service landing)	Heading structure	<input checked="" type="checkbox"/>	Skipped heading level - service page titles are H3. They should be H2	Dev
Council Tax (Tell us you're moving home guide and guide pages)	Keyboard navigation/screen reader	<input checked="" type="checkbox"/>	Clicking 'Next' on the guide sends you to the very top of the screen. You should go to the title of the next guide page.	Dev
Contact component (universal)	Content	<input checked="" type="checkbox"/>	Ensure the contact component has a focus set to it so a screen reader user knows it's there when they get to the page	Dev
Footer	Keyboard nav/screen reader	<input checked="" type="checkbox"/>	'H' logo in footer reads out "www.haringey.gov.uk home" it should say "Haringey council homepage" not full URL	Dev
Common tasks	Keyboard nav/screen reader	<input checked="" type="checkbox"/>	Common tasks are read out in list format. Screen reader announces "Enter list one of one level one"	Dev
What happens if you do not pay your Council Tax: step by step	Keyboard/navigation screen reader	<input checked="" type="checkbox"/>	Each summary in the step by step is formatted and read out as an image.	Dev
The Earlham Suite at George Meehan House	Alt text	<input checked="" type="checkbox"/>	Varying alt text here. One pic labelled 'room' another has a misspelling 'George Meehan House - open space in frint'	Content Team
Parks and Facilities in Haringey (directory)	Keyboard nav/screen reader	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> • Tabbing order is incorrect. You have to tab search, facets, then all map components including pins and map supplier info at the bottom before you get to list of parks • Hidden links and incorrect formatting throughout 	Dev
Parks and Facilities in Haringey (directory)	Heading structure	<input checked="" type="checkbox"/>	Skipped heading levels - directory pages are H3 they should be H2 and facets are H4, they should be H3	Dev
Parks and Facilities in Haringey (directory)	Alt text	<input checked="" type="checkbox"/>	There are 21 images listed without alt text	Dev

Content Tests

Test Item	Scope of testing	Tested	Comments	Assignee
Homepage	Links	<input checked="" type="checkbox"/>	<p>link titles should replicate the page title as closely as possible CT links are slightly different</p> <ul style="list-style-type: none"> Council tax bands (and bills) Tell us you're moving home 	Content Team
Council Tax (contact component)	Links	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> Remove team.localgov_contact.URL from component CS opening hours are missing 'Letter of authorisation - to allow someone else to discuss your account with us' leads to the old/current website 	Dev Content Team
Leisure, parks and culture (sub service landing)	A-Z of sport and physical activity	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> is there another content type that could be used for this page to avoid 3 columns some pages have summaries some don't 	Content Team/ Dev
Contact component (universal)	Content	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> office hours should start Mon - Sun (not Sunday first) remove URL and Other team.localgov_contact.URL from component 	Dev
Events in parks page (guide and guide pages)	Content/ heading	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> suggestion to include more description here. One of the issues arising from testing the current site is user confusion over lots of 'event' pages leading to business events, activities and events, community events. Users don't understand the difference. Could this be 'About events in our parks' missing guide summary description Finsbury park big events, Finsbury park large events, upcoming large events in finsbury park 3 titles could confuse SEO. Have one destination and signpost. 	Content Team
Park bookings (contact component)	Content	<input checked="" type="checkbox"/>	Address just says United Kingdom - add in full or remove.	Content Team
Paddling pools and splash play	Content	<input checked="" type="checkbox"/>	The structure of the page is a little confusing. Suggestion to have: Small intro including age limit (children up to 8 years)	Content Team (add to Monday)

Test Item	Scope of testing	Tested	Comments	Assignee
			H2 Paddling pools <ul style="list-style-type: none"> - Where - Opening times - Pool cleaning H2 Splash play <ul style="list-style-type: none"> - Where - Opening times 	CT to agree text after heading rule
Paddling pools and splash play	Reading age	<input checked="" type="checkbox"/>	Adverbs and long sentences. Use more active language and shorten sentences. Hard to read (15 - 17 year olds)	Content
Discretionary Housing Payment	Reading age	<input checked="" type="checkbox"/>	Adverbs and very long sentences. Use more active language and shorten sentences. Very difficult to read (18 - 19 year olds)	Content
Proof of your address and of previous marriages and civil partnerships: step by step	Reading age	<input checked="" type="checkbox"/>	This is fairly difficult or hard to read 14 - 15 year olds	Content

End of document