

Public Consultation Report

White Hart Lane Controlled Parking Zone (CPZ) Public Consultation

Consultation on need for controls in outlying / displacement roads

A consultation letter was sent to residents in July 2021 in the uncontrolled roads outside the current White Hart Lane CPZ to assess the extent of displacement (overspill) parking and whether residents want CPZ controls extended to include any of the outlying roads, which consist of:

Devonshire Hill Lane (part)
Rivulet Road (part),
White Hart Lane (part),
Gospatrick Road (part),
The Crossway,
James Gardens,
Croxford Gardens,
Norfolk Close, and Norfolk Avenue (up to the borough boundary)

Thetford Close is in the consultation area but is not part of the public highway as it is managed by Homes for Haringey.

Several roads have sections which are included in the existing CPZ and as a result are more likely to attract overspill / displacement parking.

The consultation closed on 16 August 2021. 81 out of approximately 400 homes responded to the consultation (excluding Thetford Close - a Homes for Haringey estate) – giving a very good 20% response rate.

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1. Demand for parking controls

Overall support for parking controls is at 70% (64 out of 92 responses). 30% (28 respondents) do not want controls.

With the exception of Croxford Gardens and James Gardens, there is strong support for parking controls in all roads. The highest levels of support ranging between 70% - 89% include The Crossway, Devonshire Hill Lane, Gospatrick Road, and Rivulet Road.

		Need parking controls?			
		No		Yes	
Road		Count	Row %	Count	Row %
	The Crossway	1	11%	8	89%
	Croxford Gardens	4	57%	3	43%
	Devonshire Hill Lane	8	31%	18	69%
	DHL: Devonshire Ct & The Green	1	20%	4	80%
	Gospatrick Road	2	18%	9	82%
	James Gardens	5	83%	1	17%
	Norfolk Avenue	5	38%	8	62%
	Rivulet Road	2	15%	11	85%
	White Hart Lane	0	0%	2	100%
	Total	28	30%	64	70%

NB *Thetford Close* is a private road controlled by Homes for Haringey. It is in the consultation area but would not be subject to CPZ controls if these were applied elsewhere. However, if a CPZ is introduced in the area, residents of *Thetford Close* will be able to apply for permits.

2. Do you have a driveway or off-road parking?

Table 2

		Do you have a driveway?			
		Yes		No	
Road		Count	Row N %	Count	Row N %
	The Crossway	2	22%	7	78%
	Croxford Gardens	6	86%	1	14%
	Devonshire Hill Lane	19	73%	7	27%
	DHL: Devonshire Ct & The Green	4	80%	1	20%
	Gospatrick Road	5	45%	6	55%
	James Gardens	4	67%	2	33%
	Norfolk Avenue	11	85%	2	15%
	Rivulet Road	7	54%	6	46%
	White Hart Lane	1	50%	1	50%
	Total	59	64%	33	36%

64% of responding households do have driveways. Croxford Gardens and Norfolk Avenue have the highest proportion of driveways, while Gospatrick Road has the lowest.

3. Is it difficult to park in your road?

Parking is difficult for residents in many roads – especially Devonshire Hill Lane which attracts high levels of displacement parking. Conversely, Thetford Close reports that in general, it is not difficult to park. The majority of Thetford Close residents have driveways which may to some extent account for the lack of parking problems. However, many residents of Devonshire Hill Lane also have driveways but say that parking pressure is such that cars and vans are frequently left parked in front of their driveways (see comments section).

Table 3

	Is it difficult to park in your road?					
	Yes		No		Sometimes	
	Count	Row N %	Count	Row N %	Count	Row N %
The Crossway	9	100%	0	0%	0	0%
Croxford Gardens	3	43%	3	43%	1	14%
Devonshire Hill Lane	21	84%	3	12%	1	4%
DHL: Devonshire Ct & The Green	4	80%	0	0%	1	20%
Gospatrick Road	9	82%	1	9%	1	9%
James Gardens	1	17%	3	50%	2	33%
Norfolk Avenue	3	23%	2	15%	8	62%
Rivulet Road	9	69%	0	0%	4	31%
White Hart Lane	2	100%	0	0%	0	0%
Total	61	67%	12	13%	18	20%

4 Do you think that parking in your road is restricted by any of the following

Table 4a

		Count	%
Parking problems	Multicar households	43	47%
	Commuters / long stay parking	43	47%
	Shop and business staff	28	30%
	Shop customers	6	7%
	Vans, campers, other non-local	55	60%
	Displacement from nearby CPZs	58	63%
	Abandoned vehicles	41	45%
	N/A no problems	16	17%

The main causes of parking congestion are displacement from the existing CPZ, along with trade vans, campers and other non-local vehicles left parked (or dumped) in the uncontrolled roads – often for long periods.

Table 4b shows how individual roads are affected by parking problems. Thus, a main issue for Devonshire Hill Lane is displacement parking from the uncontrolled section of the road, and from Mayfair Gardens which is also uncontrolled.

Table 4b

	Parking problems							
	Multicar households Row N %	Commuters / long stay parking Row N %	Shop and business staff Row N %	Shop customers Row N %	Vans, campers, other non-local Row N %	Displacement from nearby CPZs Row N %	Abandoned vehicles Row N %	N/A no problems Row N %
The Crossway	56%	89%	44%	11%	89%	89%	67%	11%
Croxford Gardens	29%	43%	43%	0%	43%	43%	29%	43%
Devonshire Hill Lane	58%	42%	31%	4%	62%	81%	42%	8%
DHL: Devonshire Ct & The Green	40%	40%	20%	0%	60%	80%	40%	0%
Gospatrick Road	27%	64%	45%	0%	64%	45%	45%	9%
James Gardens	17%	17%	17%	17%	17%	17%	17%	83%
Norfolk Avenue	62%	23%	0%	0%	54%	62%	46%	23%
Rivulet Road	46%	54%	38%	23%	69%	54%	62%	8%
White Hart Lane	50%	50%	50%	0%	50%	50%	0%	0%
Total	47%	47%	30%	7%	60%	63%	45%	17%

Other Parking Issues

Aggressive residents claiming road space and becoming very unpleasant if you park in front of their houses. Trade vans are left for long periods. Some neighbours cooperate by using 1 vehicle for 2 spaces
Also cars visiting recreation grounds

Builders working on housing developments in WHL

Business workers from WHL industrial estate and building site leave vehicles here

Coles Park boot sale Friday - Sunday

Construction staff working @ White Hart Lane and Spurs before stadium was completed

Crossways by the shops - very bad

Illegal driveways, Residents putting out bins to reserve space.

Long stay parkers, white vans blocking vision

Main issue is displacement from the existing WHL CPZ

Market shoppers, match day attendees, garage on WHL

Non locals park here for months which makes it hard for us to find space

Non locals park regularly and leave litter as well as damaging vehicles

Parking by allotment holders

People going to Spurs match days

People park across my driveway all evening

Short term parking in front of drives

Speeding traffic

The garage across the road parks cars here

Too many large vans parking on the bend - a blind spot. Even worse when they park both sides

Trade vans parked on corner of Devonshire Hill.

Vans park on the bend restricting visibility and making it dangerous for pedestrians, cyclists. On match days people come in and park on the pavements which also obstructs pedestrians.

Vans parked by the shop in the Crossways in the road

Vehicles parked on the bend causing blind spots

Weekend market

5. Do you think your road needs parking controls?

Table 5a

		Count	%
Need parking controls?	No	28	30%
	Yes	64	70%

Table 5b

		Need parking controls?			
		No		Yes	
		Count	Row %	Count	Row %
Road	The Crossway	1	11%	8	89%
	Croxford Gardens	4	57%	3	43%
	Devonshire Hill Lane	8	31%	18	69%
	DHL: Devonshire Ct & The Green	1	20%	4	80%
	Gospatrick Road	2	18%	9	82%
	James Gardens	5	83%	1	17%
	Norfolk Avenue	5	38%	8	62%
	Rivulet Road	2	15%	11	85%
	White Hart Lane	0	0%	2	100%
	Total	28	30%	64	70%

Q7. Preferred Operating Days

Table 7a

		Count	%
Operational days?	Monday - Friday	14	15%
	Monday - Saturday	9	10%
	Monday - Sunday	42	46%
	N/a not needed	27	29%
	Total	92	100%

Table 7b Preferred operating days by Road

		Operational days?			
		Monday - Friday Row %	Monday - Saturday Row %	Monday - Sunday Row %	N/a not needed Row %
Road	The Crossway	11%	22%	56%	11%
	Croxford Gardens	14%	14%	14%	57%
	Devonshire Hill Lane	12%	8%	50%	31%
	DHL: Devonshire Ct & The Green	40%	0%	40%	20%
	Gospatrick Road	27%	9%	45%	18%
	James Gardens	0%	0%	17%	83%
	Norfolk Avenue	15%	8%	38%	38%
	Rivulet Road	15%	8%	69%	8%
	White Hart Lane	0%	50%	50%	0%
	Total	15%	10%	46%	29%

Q8 Preferred Operating Hours

Table 8a

		Count	%
Operating hours?	All day: 8am-6.30pm	26	28%
	Short period: 2-4 hours	14	15%
	All day + evening	25	27%
	N/A not needed	27	29%
	Total	92	100%

Table 8b. Preferred operating hours by Road

		Operating hours?			
		All day: 8am-6.30 pm Row %	Short period: 2- 4 hours Row %	All day + evening Row %	N/A not needed Row %
Road	The Crossway	56%	0%	33%	11%
	Croxford Gardens	29%	0%	14%	57%
	Devonshire Hill Lane	27%	15%	27%	31%
	DHL: Devonshire Ct & The Green	0%	20%	60%	20%
	Gospatrick Road	55%	9%	18%	18%
	James Gardens	17%	0%	0%	83%
	Norfolk Avenue	0%	38%	23%	38%
	Rivulet Road	23%	23%	46%	8%
	White Hart Lane	100%	0%	0%	0%
	Total	28%	15%	27%	29%

19 JULY 2021

Public consultation on the review of parking controls

White Hart Lane Controlled Parking Zone (CPZ)

Introduction

We are writing to ask for your views on the existing parking controls for the White Hart Lane CPZ which operates Monday – Sunday 8am - 6.30pm and Event Days Monday to Friday 8am to 8.30pm, Saturday and Sunday 8am to 8pm and on Public Holidays Noon to 8pm.

Why we are consulting you

You may remember that in September 2020, the council extended the White Hart Lane CPZ following the outcome of the public consultation that was carried out with residents and businesses. The roads that were included in the extension were Gospatrick Road, Rivulet Road, The Crossway and White Hart Lane.

During the last consultation process, it was agreed with your local Ward Councillors that following the implementation of the extension area, the council would carry out a review of the entire White Hart Lane CPZ including the unrestricted areas of Devonshire Hill Lane, Norfolk Avenue, Norfolk Close, Thetford Close, James Gardens and Croxford Gardens. Thetford Close is part of Homes for Haringey estates, we are not proposing parking measures on this road. If residents voted to be included in the WHL CPZ area they would be entitled to purchase resident permits or visitor vouchers for use within the WHL CPZ area.

This parking review consultation is to find out if you are happy with the parking controls in your area and whether the extension implemented in 2020 has addressed the issues raised previously by residents.

Have your say

We would like to hear your views on how the parking controls are working. We welcome your views on whether the CPZ has helped deliver improvements such as clearer visibility and safety for pedestrians. Equally we want to hear of any parking-related problems you think the CPZ has failed to resolve.

Please submit your response to this consultation to reach us no later than 16 August 2021. We would prefer if you could provide your views online by filling in a questionnaire for the White Hart Lane review which is found by following this link:

www.haringey.gov.uk/current-parking-consultations

However, you can also respond by email or post:

Email: fill in the questionnaire and email it to frontline.consultation@haringey.gov.uk

Post: fill in your paper copy of the questionnaire and return it to us using the Freepost envelope provided.

Please Note: If you are responding on behalf of an organisation only one reply will be accepted. You must give your full postal address when responding to this consultation if you want us to consider your views.

Other changes on offer

To promote the uptake of electric vehicles we are considering new locations to increase the number of electric vehicle charging points/bays available in the borough. If you would like to request an on-street charging point, then please provide your address and provide the suggested location under Q9 in the questionnaire.

Dedicated disabled parking bays (those that can only be used by one vehicle registration) are one of the benefits being offered by the Council to help residents with severe walking impairments and those residents who cannot travel far to their vehicle. The bays are intended to provide the eligible residents easy access to and from their homes and ensuring there is sufficient room to manoeuvre in and out of their vehicle. Full details on dedicated disabled parking places can be found on the council's website where you can also apply online via www.haringey.gov.uk/disabled-parking-bays

If however you do not have access to the internet, you can request a dedicated disabled parking bay under Q10 within the questionnaire.

Information on parking

Information on how CPZs operate and our current permit prices is available via www.haringey.gov.uk/current-parking-consultations

Residents in car free developments will be aware that they will not be eligible to apply for permits to park within CPZs. This is a London wide Mayoral planning policy to encourage the uptake of sustainable modes of travel such as walking, cycling and the use of public transport. However, residents living in car free developments will be entitled to apply for visitor vouchers to allow their visitors to park within the zone.

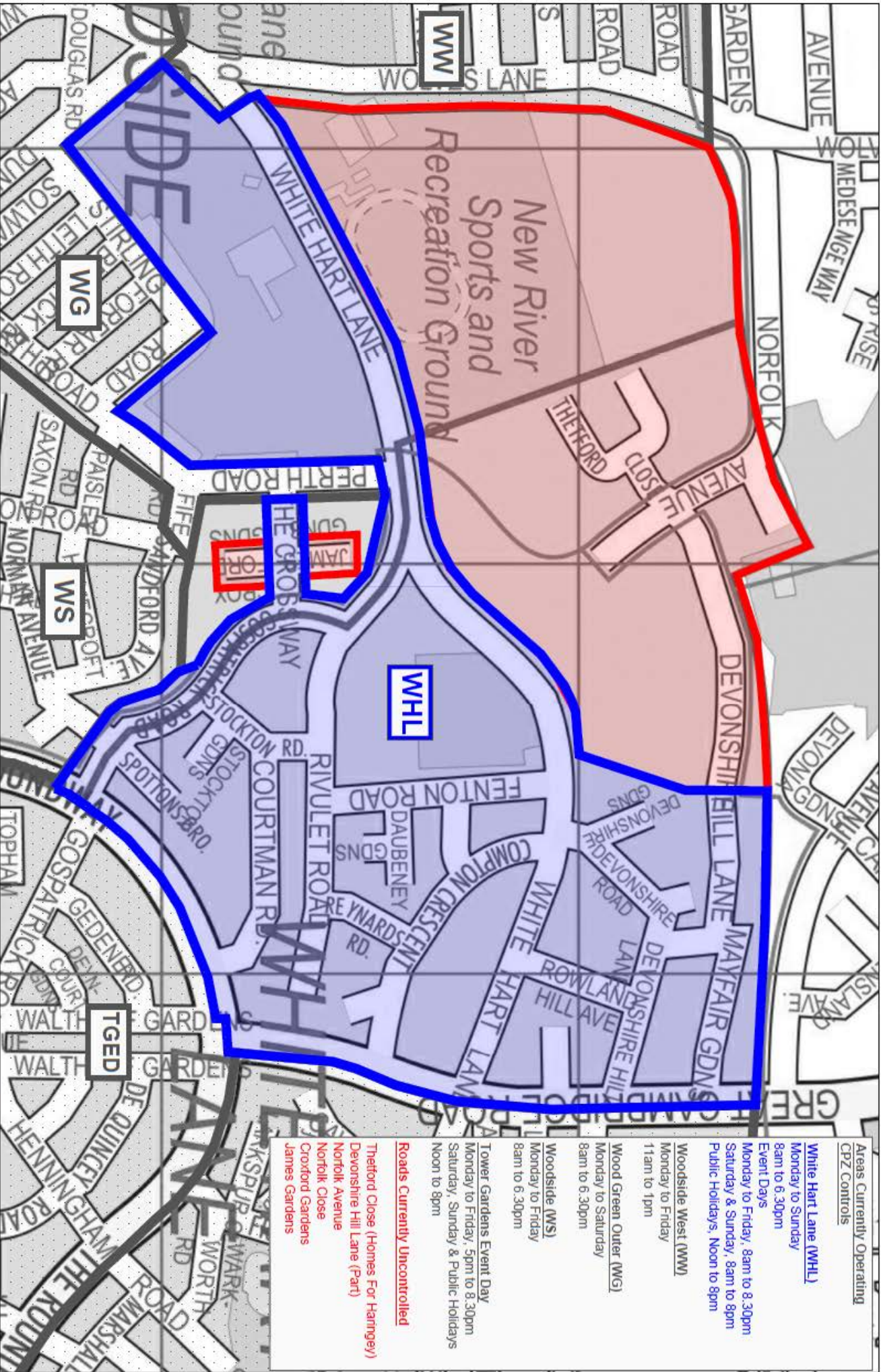
Homes for Haringey residents are eligible to apply for parking permits to park on the public highway within the CPZ, but currently do not have parking restrictions installed in their estate areas.

What happens next?

Our estimated timeline to progress this project is detailed below.

- July/August: Council Officers will consider your feedback and discuss the outcome of the consultation with your ward councilors.
- August/September: Officers will prepare a report with recommendations which will be submitted for a decision to a key officer in consultation with the relevant Cabinet Member.
- September: We will write to you to update you on the outcome of the consultation and decision. If approved, we can then progress to statutory consultation.
- September/October: Statutory consultation which includes advertising the necessary changes in the local newspapers allowing anyone to object to the proposals.
- November/December: Officers will prepare a second report with recommendations on whether to implement the changes on the street. This decision is likely to be taken by the relevant Cabinet Member.
- December: We will write to you again to inform you if any changes will be implemented and the timeframe for this.

With thanks for your attention, we look forward to hearing from you.



**White Hart Lane
Controlled Parking Zone**

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Q1 Please tell us your road name and house number

Personal details will not be published, but we need the information for our analysis. Under the Local Government Access to Information Act 1985, your consultation response will be available for inspection if required; however, your personal details will remain confidential.

Q2 Are you a Resident, Business or Residents Group?

Resident

Business

Community Group

If a Community Group, please provide details and number of registered members

Q3 Is it difficult to find parking space in your road?

Yes

No

Sometimes

Q4 Do you support keeping the current CPZ operating days and times?

Yes

No

Q5 If no to the previous question, do you think the operating times (days/hours) should be longer or shorter?

Longer

Shorter

Please give details of suggested operating times

Q6 If you are a resident of Devonshire Hill Lane (unrestricted section), Norfolk Avenue Norfolk Close, Thetford Close, James Gardens and Croxford Gardens; Do you want to be included within the White Hart Lane CPZ?

Yes

No

Please give details for your answer to question 6

Q7 Do you feel that your street requires short term visitor parking e.g pay to park?

Yes

No

Q8 Which (if any) of these parking problems affect your road? Tick any that apply

Commuter parking

Use of bins to reserve space

Overspill from nearby CPZs

Shop or business staff, customers

Multicar households

Trade / delivery vans

Temporary traffic management schemes

Other, please state below

Q9 If you would like an electric vehicle charging point (EVCP), please enter your name and address in the space below.

Q10 If you are a disabled blue badge owner and want to request a disabled parking bay (general for any badge holder or for your use only) or would like to convert an existing general disabled parking bay to a Dedicated Disabled Parking Bay (with a unique bay number), please apply online via www.haringey.gov.uk/disabled-parking-bays

Alternatively tick the 'yes' box below and enter your name and address. We will then send you an application form

Yes

If yes, please enter your full name and address

Q11 Please use this space for any comments

A large, empty rectangular box with a thin black border, intended for providing comments. It occupies the majority of the page below the question text.