

MINUTES OF JOINT PARTNERSHIP BOARD (JPB) MEETING

Date: 29 June 2023

Location: Tottenham Town Hall and MS Teams

Time: 13.30 - 15.30

Present

Helena Kania	Co-Chair, JPB (Joint Partnership Board)
Sharon Grant	Co-Chair of the JPB, Chair of Public Voice
Isha Turay	Chair of Carers Reference Group
Vida Black	Chairs of Carers Forum, and SCALD member
Amanda Jacobs	Chair of City of London Access Group and Haringey Resident
Jano Goodchild	Partnerships Manager, Public Voice
Lourdes Keever	Member of Older People's Reference Group
Paul Allen	Head of Integrated Commissioning (Integrated Care & Frailty)
Alexandra Domingue	Programme Manager, Adult Social Care Commissioning
Jessica Russell	Participation Manager, Haringey Council
Brendan Gallagher	Head of Consultations, Haringey Council
Jean Taylor	Head of Policy and Strategy, Haringey Council
Maurice Richards	Transport Planning Team Manager
Oliver Pudney	Assistant Transport Planning Officer
Dorota Dys	Transport Planning
Patricia Charlesworth	Learning Disability Reference Group
Phil Stevens	CEO, Disability Action Haringey
Cathy Stastny	SCALD member
Rachel Sanders (Minutes)	Project Officer, Public Voice

Apologies: Andrea Kelly, Vicky Murphy, Graham Day, Anne Gray, Mary Langan

1.Meeting actions:

Action	Assigned to	Deadline
Action 1: To add Alexandra Domingue and the project to involve the JPB in Commissioning to the agenda for the next JPB.	RS/AD	Sep 2023
Action 2: Jessica Russell to forward cabinet feedback on the Scrutiny co-production report.	JR	Sep 2023
Action 3: JR/JT to update the JPB on the Council's knowledge on making information accessible.	JR/JT	Sep 2023

Action 4: Amanda to pass on details of the publication - Design for the Mind by Jean Hewitt	AJ	Sep 2023
Action 5: RS/JG to raise the need to look at diagnosis for different types of dementia at the next DRG and discuss with the new Dementia Coordinator	JG/RS	Oct 2023
Action 6: To set up a meeting to discuss the next steps for the LD reference group with Pat and Michael.	RS/JG	Sep 2023
Action 7: Jano to talk to Cathy about where her son will fit best in terms of groups.	JG	July 2023

Actions from March meeting	Assigned to	Deadline
Action 5: Beth has reported back what they are using now for weed control and noted that the Parks service are looking at alternatives from Glyphosate. Concern has been raised by members with Beth including Cathy regarding the use of Glyphosate weed killers and the council has stated that they are trialling alternatives as they are committed to looking at viable alternatives.	BW/CS	Public Health has responded to the concerns identified but there are questions remaining which we will raise with Public Health and feedback.

2.Last meeting actions (April)

Action	Assigned to	Deadline
Action 1: JG to resend the Dr Greene report.	JG	June 2023 - completed
Action 2: The JPB to decide on a review when we find out about Gill's replacement from the Council.	JPB	June 2023-see minutes
Action 3: RS/JG to update the JPB on plans for the LD reference group.	JG/RS	LD RG held on 6 June 23
Action 4: To set up a meeting with Flo, Paul and Anne to talk about opportunities for volunteers and to help with loneliness.	JG/RS	This has been arranged for July, but was cancelled
Action 5: Flo to update the JPB in 2-3 months' time.	FA	October 2023
Action 5: JG and RS to develop a hybrid meeting protocol and look at ways in which the technology for hybrid meetings can be improved.	JG/RS	September 2023

<p>Action 6: JPB Co-chairs to write to the Council to ask for an update on actions discussed at the LTN/JPB Accessibility working group and to enquire about the Council's accessibility skills.</p>	<p>SG/HK</p>	<p>Update on LTNs on the agenda</p>
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3. Introductions

3.1 Alexandra Domingue introduced herself and is working on a new project to co-produce Commissioning and would like the JPB's involvement.

Action 1: To add Alexandra Domingue and the project to involve the JPB in Commissioning to the agenda for the next JPB.

4. Update from – Jessica Russell, Haringey's Participation Manager

(See also attachment).

4.1 Jessica updated the group that they have developed a co-production toolkit which they have been discussing in the Council. They are doing an internal audit to benchmark where the Council departments feel they are now in terms of their co-production work and where they need to be developed. They are finding out so far that they do some co-production, but they recognise that there is a lot more work to do and more training is needed, and they are putting together a co-production toolkit.

4 principles of co-production are:

- Equality
- Reciprocity
- Diversity
- Accessibility

4.2 Feedback:

Lourdes gave feedback that she attended the Family Hub Launch, and no reasonable adjustments were made for people with neurodiversity, and this was an event for people with special needs.

Amanda gave feedback that easy read formats, BSL and making communications accessible needs to be built into the service and not be seen as an add on.

Isha gave feedback that information needs to be available in community languages.

The group raised the need for residents to be remunerated for their involvement in co-production.

Lourdes asked for an update about what has happened to the Scrutiny paper on co-production written by Cllr Pippa Connor.

Action 2: Jessica Russell to forward cabinet feedback on the Scrutiny co-production report.

Lourdes noted the need for monitoring of co-production.

Jessica responded that the work she is doing is about monitoring the impact of co-production.

5. Update from Head of Consultations, Brendan Gallagher

5.1 Brendan discussed that the Council wants to increase outreach to deprived communities.

They recognise that not everyone can fill in surveys digitally and they need to do more face-to-face consultations. Brendan also acknowledged that consultations have to be accessible and in easy read format from the outset.

5.2 Feedback:

Lourdes praised the effectiveness of action research and asked that this be considered for use by the Council.

Amanda raised the need for the Council to employ staff trained in accessibility so that all consultations and communications are made accessible, for example in BSL and in easy read. This includes building design plans for example installing carpets that are sympathetic to people who are neuro divergent.

Pat raised that council buildings need to have adequate toilets and changing facilities for disabled people.

Jean noted that accessibility is being taken into account with the new Council building which will be open in 2026 and they are working to ensure that polling stations are accessible.

Action 3: JR/JT to update the JPB on the Council's accessibility skills.

Action 4: Amanda to pass on details of the publication - Design for the Mind by Jean Hewitt

6. Dockless bikes – Oliver Pudney and Maurice Richards

6.1 Maurice updated the JPB that they have come back to the JPB to ensure a continuous dialogue about dockless bikes.

See also slides.

Transport have undertaken a procurement exercise for dockless bikes, and they are planning on working with 2 providers. Currently there is no contract with any operators. They are currently working on a comprehensive EQIA and are seeking feedback on how to manage the scheme. They will go to Cabinet in September to implement a scheme on a trial basis.

There is currently no legislation on dockless bikes, though there are proposals for this to change. There is a patchwork of approaches and varying agreements with operators and boroughs. They can enforce where bikes are left on footways. They meet regularly with other London Councils and TfL to discuss developments.

They carried out a public engagement on Commonplace in January and February.

They are planning on adopting a managed approach with the bike providers to maximise benefits and minimise impacts of bikes left and abandoned.

They are aware of safety issues that the riders do not need to have helmets or high visibility clothing and will ensure that operators offer safety training.

They want consistent collection and distribution of bikes and are adopting a Haringey approach which includes adhering to agreed timeframes for obstructive bikes at zero cost to the Council, and the providers providing user data. Timescales for collection and distribution will be 1 hour.

6.2 Feedback:

- Dockless bike bays should not be situated near disabled parking bays or pedestrian crossings and the number of disabled bays should not be reduced.
- Amanda to forward photos of badly parked Lime bikes.
- Phil suggested the DAH Twitter site for a good place to look at street clutter.
- The location of dockless bays also needs to take into account side loading or rear loading ramps.
- Phil suggested not procuring Lime as the bikes are not being collected enough and are causing lots of obstruction on the pavements.
- Pat raised that bikes should not go on the pavements and the lack of drop downs means she sometimes has to go into the road.

- Feedback that bikes are being used without paying for them and they are very noisy which can affect people who are neurodiverse. Lime is trying to solve this but must adapt all their bikes. Transport will raise this with Lime.
- The group asked if there could be numbers on bikes to identify them and Sharon suggested a reward for discarded bikes.
- People have to take a photo of the bike when they park. There need to be fines for badly parked bikes.
- Transport said that by having a managed agreement they will have more control over this to improve the situation and this will continually improve.
- Phil asked about geo-blocking, but they do not want to do this as the bikes would cut out the electric facility and they will just be dumped at the borough boundaries.
- Don't place them near pedestrian crossings – could be dangerous if they tumble over onto tactile paving which is dangerous for visually impaired people.
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Transport Planning will come back after they have been to cabinet and will send a copy of the EQIA.

6. Chair's report.

6.1 Sara Sutton Assistant director for Place-based commissioning and partnerships will be coming to this meeting regularly but is on holiday We will be discussing where we are with a review/name change with her.

6.2 Annual review – there is a proforma for this and we plan to carry out a review of service users and stakeholders in the autumn.

6.3 Principles of participation document please feedback on this to discuss at the next meeting.

6.4 Tendering update we are chasing this but have not heard yet.

7. Reference Group updates:

7.1 Carers Reference Group - Isha – the carers group met on 3 May and talked about delays to carers assessments and reviews and Sujesh Sundarraj will be coming to the next meeting in July to update the group. We planned a celebration event for carers for cares week on 13 June and 17 carers from across the different reference groups came and ate some delicious food cooked by Isha and it was really nice to see carers from across the groups mingling and supporting each other.

7.2 Dementia Reference Group–

The next meeting is taking place on 13 July and is looking at Tenancy issues with housing. Alexandra raised she heard plans for diagnosis at a recent Council meeting. The group raised the need to look at the different types of dementia, in particular vascular dementia.

Action 5: RS/JG to raise at the next DRG the need to look at diagnosis for different types of dementia and discuss with the new Dementia Coordinator.

7.3 Learning Disability Reference Group – held its first meeting at the Winkfield attended by Qasim, residents recruited by Debra and people who were attending the Winkfield. They discussed access to the GP and raised problems about access to dentists for people with LD. We have given feedback to the commissioner and to the LD strategy.

Debra also attended Ermine Rd and raised the same issues and got feedback.

Action 6: To set up a meeting to discuss the next steps for the LD reference group with Pat and Michael.

Cathy asked what group best fits the needs of her son with moderate LD as he needs assistance to represent him.

Action 7: Jano to talk to Cathy about where her son will fit best in terms of groups.

7.4 Autism Reference Group– Jano had a meeting with #Haringey and 5 people agreed to be part of a group and they are planning how to take this forward.

7.5 SCALD Reference Group –the next meeting on 25 July will discuss the HOPs review, and the Hate crimes and Community Safety consultation. Esther Bangura who has been working on Transitions will also update the group on her work and we will see how we can fit in with their work.

7.6 Older People's Reference Group – discussed Transport and Housing. Lots of information was given by Dawn Hunter and Lourdes suggested putting together this into a leaflet. Dawn Hunter, Haringey's Concessionary Officer offered to come back to the group, and we will compile a list of transport problems.

West Frailty project met in June.

Housing presentation was given, and they promised to come back about any new developments on sheltered housing.

8. LTNs Update

The Council have proposed that residents with a blue badge can have 1 nominated car to access all LTNs. This is going to Cabinet on 11 July.

If you need an additional car you can apply through the individual circumstances criteria.

Minor changes have been made in the Bruce Grove area LTN.

Maurice said that anyone who has fines contact Transport planning.

The application form has been simplified and intrusive questions removed through the work of the JPB/LTN accessibility working group.

Helena noted that the Council has made a huge effort to listen, and progress has been made, though there are still issues outstanding on informal carers and taxis.

Amanda raised that they still feel that there are intrusive questions about people's health because of the council's fear of fraud.

9. AOB - Amanda suggested changing the date of the next JPB to prevent a clash with the GLA Deaf and Disabled people's forum where they will be discussing LTNs and transport – TFL will be there and there is direct access to the mayor.

All the JPB are invited to the Healthy Neighbourhoods Co-production Toolkit event on 10 July.

Next meeting: TBC