### **Tottenham**

### **LOVE LANE**

PROPOSED COMMITMENTS TO NON-SECURE TENANTS PLACED IN TEMPORARY ACCOMMODATION BY THE COUNCIL





#### **OUR PROPOSED COMMITMENTS**

# TO NON-SECURE TENANTS PLACED IN TEMPORARY ACCOMMODATION ON THE LOVE LANE ESTATE BY THE COUNCIL

# 1. Offer of a new council home in High Road West on a secure tenancy

The draft Local Lettings Policy proposes that eligible non-secure tenants who have been placed in temporary accommodation on the Love Lane Estate by the council can move to a new, high-quality council home in High Road West on a permanent secure tenancy. This is provided that at the point that the Landlord Offer is formally approved, which will be considered by Cabinet once consultation has taken place, you have lived on the Estate for at least a year.

This only applies to the new council homes in High Road West, and non-secure tenants will maintain their current priority position if bidding for properties elsewhere in the borough. Please read the draft Local Lettings Policy for more details.

## 2. Working with you to shape the future of the area

High Road West has been developed with and for people across the local community for over seven years. Your input is vital, and the council and Lendlease will be working with you over the coming months to get your views on the updated masterplan and the design of the new homes. You will also have the opportunity to be part of a Residents Design Panel which will advise on resident priorities and aspirations for the physical design of the new homes. Later in the year, there will be a resident ballot on the Love Lane Estate where residents will be able to vote 'yes' or 'no' on whether the High Road West scheme goes ahead. If residents vote 'yes', then this will not be the end of engagement. We will continue to work with you on the detailed masterplan and in

developing community projects that benefit local people.

### 3. A home that fits your needs

You will be given a new home in the High Road West area which meets your rehousing need. Your dedicated Rehousing officer will complete a rehousing assessment with you, this assessment will determine how many bedrooms you will need and whether you have any specific housing requirements, such as a need for a ground floor property.

If you or a member of your family who has been living with you for at least 12 months requires any special adaptations to your home, then a full assessment will be undertaken by an occupational therapist and all the correct adaptations will be made before you move. This could include grab rails or a wheelchair accessible kitchen.

The council and its development partner Lendlease will work with you on the design of the new homes so you can decide on the look and feel, for example kitchen units, door fronts and floor coverings.

#### 4. Moving to your new home

It will be a few years until the new homes are ready for you to move into them. Whilst they are being built, most residents will be able to stay in their existing home and make one move directly into the new property. There will be some residents who need to make a temporary move, in order to deliver the new homes in time. It is our aim to keep any temporary moves within the Love Lane Estate or as close as possible. If you do have to make a temporary move, you will have the highest priority for the next new homes as soon as they are ready.

### 5. Dedicated re-housing officer

You will have a dedicated rehousing officer to help you every step of the way. They will meet with you on a one-to-one basis and get to know you and your families' needs and requirements.

When it comes to moving to your new home, or if you need to make a temporary move, they will help organise the moving day and provide any additional support that is required, particularly for elderly or vulnerable residents. This could include a full packing and unpacking service, help to claim benefits from your new address, and ensuring the change of utilities run smoothly. They will also make sure they are settled into your new home.

## 6. Contributing to the cost of your move

The council will contribute to the costs of moving to your new home in High Road West. This will include the cost for a removal van to move your furniture to the new property.

Please note that as you hold a non-secure tenancy the council will not be liable to pay Home Loss Payment when you are required to move.

### 7. Support in your current home

We know how important it is that your home is well maintained and looked after. The council and your landlord, Homes for Haringey, will be working closely to make sure that any issues you might have are dealt with quickly and effectively while you are waiting for your new home to be built.

#### 8. Independent advice

We will continue to fund an Independent Tenant & Leaseholder Advisor (ITLA) for the Love Lane Estate. Your ITLA is available to work with you to provide impartial advice and support about the regeneration and re-housing process.

You can also contact your Independent Tenant and Leaseholder Advisor, Damian Tissier for advice and support by email at damiantissier@gmail.com or by phone on 07931 795526.

### 9. Access to wider support

We recognise that the regeneration and re-housing process can be stressful for you and your family. That's why we are committed to providing additional support to you through the process. This includes organising events and activities, with special training sessions and support focused on digital access and skills, opportunities for young people, employment opportunities and health. A dedicated community engagement officer will be there for you and your family.

If you have any questions or would like to discuss these proposed commitments, please contact your Community Engagement Officer Lauren Schneider by email: lauren.schnieder@haringey.gov.uk

lauren.schnieder@haringey.gov.uk or phone: 07816 151961.

### Feedback form


About you		
1. Name:		
2. Address:		



### **Equalities Monitoring Form**

Collecting, analysing and using equality and diversity information helps us to understand how our policies and activities are affecting various sections of our communities and helps us to identify any inequalities that may need to be addressed.

We will be grateful if you could complete and return this form. The information you provide on this form will be held in the strictest confidence and only be used for the purpose stated above.

The information collected as part of this form will be processed separately from any personal information.

1. Age						
Please tick one box						
16 and under 17-20		21-24	25-29			
30-44 45-59		60-64	65-74			
75-84 85-89		90 and over				
2. Sex						
Please tick the box that best describe	s you					
Male Female	Prefer not to say	/				
3. Disability						
Under the Equality Act 2010, a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities, which has lasted or is expected to last for at least 12 months.						
Q1. Do you have any physical or mental health conditions or illnesses?						
Yes No						
Q2. Has this lasted, or is it expected to last, for 12 months or more? (Complete only if you have answered <b>YES</b> to Q1)						
Yes No						
Q3. Do any of your illnesses or conditions reduce your ability to carry out day to day activities? (Complete only if you have answered <b>YES</b> to Q2)						
Yes a lot Yes a little Not at all						
resulter les a little	i voc ac an					
4. Ethnicity						
Please tick the box that best describe	s your ethnic gro	up				
White	Mixed		Black or Black British			
English / Welsh / Scottish /	White and	Black African	African			
Northern Irish / British	White and	Black Caribbean	Caribbean			
Irish	White and	Asian	Other (please specify)			
Gypsy or Irish Traveller	Other (ple	ase specify)				
	<u></u>					
Continued overleaf						

White Other  Greek/Greek Cypriot Turkish/Turkish Cypriot  Kurdish Gypsy/Roma  Other (please specify)	Asian or Asian British  Indian  Other (please specify)  Pakistani  Bangladeshi  Prefer not to say  East African Asian			
	Chinese			
5. Religion	Other (please specify)			
Please tick as appropriate				
Christian Muslim Jewish	Buddhist Hindu			
Sikh Rastafarian No Rel	igion Prefer not to say			
Other (please specify):				
6. Gender reassignment  Does your gender differ from your birth sex?  Yes  No  Prefer	not to say			
les livo rielei	not to say			
Please tick the box that best describes your sexual of Heterosexual Bisexual  Prefer not to say Other (please special Bisexual Pregnancy and maternity Please tick one box	Gay man Lesbian woman			
Are you pregnant? Have you h	ad a baby in the last 12 months?			
Yes No Yes	No			
9. Marriage and Civil Partnership				
Please tick the box that best describes you				
Single Married Co-hal	oiting In a same sex civil partnership			
Separated Divorced Widow	ved			
10. Refugees and Asylum Seekers				
Are you?				
A Refugee An Asy	ylum Seeker			
What country or region are you a refugee/asylum seeker from?				
11. Language				
Please tick the box that best describes your language	ge			
Albanian Arabic En	glish French Greek			
	mali Spanish Turkish			
Other (please specify):				