



**TOTTENHAM'S FUTURE
COMMUNITY LIAISON GROUP REPORT
CLG 1 – NORTH TOTTENHAM EAST (INCLUDING NORTHUMBERLAND PARK)**

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| Date | Monday 09/12/2013 |
| Time | 19:00-21:00 |
| Venue | Northumberland Park School Trulock Rd, London N17 0PG |

DISCUSSION 1 – DEVELOPING A VISION FOR TOTTENHAM

Tell us your vision for Tottenham in 20 years

Education and childcare

- Need for good nurseries
- There needs to be support for working parents, ideally nurseries would be available during working hours
- Adult learning is very important; if adults are educated then they can support their children/young adults.
- Good education essential
- Better schools

Young people

- Local cuts mean there is nowhere for young people to hang out
- Need more projects such as Project 2020 where young people can go and feel safe, warm and have access to the internet
- Need more youth clubs – young people need a place to go to so they don't get in to trouble
- It is important to get the right vision for young people
- Support local youth in acquiring business sense

Supporting existing community

- Funding needs to be found to support the good things that currently exist and the community centres that are already here
- Celebrate the community's identity

- Tottenham is a diverse area, need to teach people to respect diversity and enrich it
- Existing community should not be forced out

Community facilities

- Need more leisure facilities such as libraries or sports centres.
- Increase community places, eg: halls, parks
- Need for health centres and clinics

Housing

- Need for more affordable housing
- More adequate housing for larger families
- Do not want the existing community to be forced out / priced out

Employment

- Create a technology park
- More apprentices
- Would like to see people having skills relevant to the jobs and opportunities that are available
- Would like to see Tottenham as a destination for young people with skills
- External companies should invest in the area
- Young people having access to affordable transport and jobs
- Small businesses to be supported so that area doesn't become dominated by big businesses
- Local jobs for local people
- Support local youth into work
- Skilled work training/mentoring needed

Local economy and business

- Bring finance to Tottenham, eg: investment from an IT company
- Less land for Tottenham Hotspur
- Want cafés and restaurants on the High Road
- Make funding available for new businesses to set up, provide business planning advice and information
- Local businesses to be supported, don't favour exclusively businesses connected to the redevelopment of the stadium

Safer streets

- Street safety is a high priority
- Trust in the police needs to be rebuilt within the community so individuals can air any problems they may have
- Want to see more policing
- People don't feel they need security doors to feel safe; gives impression that you are entering an unsafe place
- Reduce crime rate – people who have lived here for three generations would like to continue to live and feel safe
- Safe environment – lighting, clean streets, no spitting, nice open spaces, no prostitution

Transport

- Cycle links
- Better transportation – better train service, more than one train per hour – possibly an overground train service
- Would like to see direct buses to the High Road from residential areas

Aspirations

- The people that have made their dreams come true in the area need to be celebrated and championed as role models both for adults and children
- Secondary schools should play their part in raising the aspirations and expectations of pupils. Perhaps set up a School Group where they work with parents to raise aspirations
- Notice and harvest the talent of young and old people in the area
- Invest in increasing local pride

Tottenham's reputation

- Improve people's perception of Tottenham for the better
- A place where you can be young and have aspirations, having a sense of pride in the area, not stigmatised by having a bad postcode

Relationship between the community and Haringey Council

- Honest and transparent framework from the council for the area.

DISCUSSION 2 - Strategies for change in your area

A. Characterising your area – what are its strengths and what issues does it face?

| STRENGTHS | ISSUES |
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| There is a close knit, supportive community | <u>Housing</u> <ul style="list-style-type: none">• Concern that all land is seen as potential sites for new housing development in what is already an overcrowded area• Prefer re-development and repair of existing housing stock or dilapidated buildings, before new build• Greater need for housing that is suitable for growing/extended families• Fear local people will be priced out of the area• Poor maintenance of privately owned properties• Over-crowding in housing• Lack of affordable housing• House prices going up because of economy• Private housing bought up by landlords, right to buy |
| Diversity of communities living in Tottenham | |
| Open, welcoming nature of people | |
| Great food and culture | |
| Tottenham Hotspur | |
| Transport links | |
| Skills within the community | |
| Open parks | |

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| Transport - area is well connected | <u>Education</u> <ul style="list-style-type: none"> • Quality of teaching has to be improved • Growing trend of truancy has to be tackled, children need to be encouraged in school so they do not lose interest • Parents have a responsibility to ensure the child attains a good secondary education |
| Vibrant youth | |
| Lots of potential | |
| Pride/passionate about the area | |
| Tottenham carnival | <u>Safety</u> <ul style="list-style-type: none"> • Security issues eg street fights • Aggressive people walking on the streets • Alcohol related issues on the street • Council not dealing with anti-social behaviour |
| Good schools | |
| Partnership work eg. schools, voluntary sector | |
| Help for families who are destitute | <u>Community</u> <ul style="list-style-type: none"> • Poverty is a real issue • Lack of info about community spaces, eg: 639 High Road • Need a Tottenham website to help advertise organisations and make links • Need to break down language barriers between communities • Communities should be empowered • Too much negative focus on race issues |
| Historical business and support for business after it opens (but zero support to get it set up) | |
| Diversity of shops, businesses that people want | |
| Independent cinema at West Green Learning Centre | |
| Tottenham Chances | |
| Broadwater Farm – estate has turned itself round, vibrant, has great community centre | <u>Business/Retail</u> <ul style="list-style-type: none"> • Lack of parking for businesses and the community • Too many restrictions – stops entrepreneurial spirit and ideas for redeveloping shops • Too many betting shops / fast food shops |
| Success of tea shop that took over derelict building on Broad Lane (but council stopped lease) | |
| Sense of identity | <u>Council</u> <ul style="list-style-type: none"> • Lack of political representation • Spurs regeneration driven by football clubs / developers |
| Spirit of enterprise | |
| Public housing | <u>Environment</u> <ul style="list-style-type: none"> • Not enough street cleaning • Rubbish dumping • No priority on enforcement • Put cycle lanes through wide pavements, cycle lanes should link to shops, businesses |
| Decent nurseries | |
| Creative community, eg: Markfield Park | <u>Reputation</u> <ul style="list-style-type: none"> • Too many people talk down Tottenham • Lack of self-belief • Poor reputation |
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| | <u>Amenities and facilities</u> |
| | <ul style="list-style-type: none"> • Lack of meeting places for communities; places that are available are often very expensive for voluntary groups • Poor facilities • Tottenham Green centre not being supported • Lack of community spaces • Lack of Health facilities – St. Ann’s now under threat • 10 Bruce Grove – youth centre now not being used? Could be a homework club? • Poor health facilities • Council selling community assets, eg: Tottenham Town Hall • Lack of leisure facilities, eg: cinema, community centres • Need more shared space for different communities |

B. Transformative strategy - Supporting a strong community.

What actions can be taken locally to achieve this?

Community

- Promote networking between cultural groups. Promote/incorporate each other’s projects
- Areas to have ‘welcome committees/packs’ that help newcomers integrate into the community
- Neighbourhood connectors
- Funding for tried and tested local organisations
- THFC should engage more with the community
- Empowerment and interest in the area
- Give people a sense of wellbeing
- Support local grassroots projects – need passion, not just money; projects should be run in partnership with statutory bodies not led by them
- Recognition of the contribution different migrant communities have made to Tottenham
- Support community leaders, but identify the right people from different communities
- Support people with English as a second language
- Have consultations in different languages
- People to stand up and get their voices heard
- Support for parents from immigrant populations so they can support their children’s education

Events

- Encourage individuals to relate to each other by creating multi-cultural events
- Events and community projects to encourage people to get to know their neighbours
- Local festivals / celebrations
- Having street parties to get to know your neighbour

- Bring back Tottenham Carnival with sensitive policing

Employment

- Make corporations within Tottenham employ residents
- Apprenticeships
- Mentoring
- Create a Tech Park where inventors can start-up their own businesses
- Create hubs for new technology start-ups, thereby raising income levels and skills
- Create jobs for the local people
- Long term apprenticeships (eg: 3 years) that give real work skills and a qualification

Young people and education

- Better and more primary schools
- Support for parents
- Support great teachers
- Childcare provision
- Citizenship for young people
- Build awareness amongst young people of how the system works
- Accountable education forum
- Invest in Children's Centres
- Provide opportunities for young people, eg: to learn life skills like cooking
- Provide lots of youth centres
- Promote academic skills
- Deliver drugs and sex education to all schools – primary and secondary
- Build a university in Tottenham
- More youth provision
- More out of school projects for young people and children

Intergenerational connections

- Intergenerational connections are very important; lots of bridges need to be built between young and old people. Schools can help with this by organising events e.g. entertainment, trips for the over 55 to include young adults
- Young people mentoring their elders and vice-versa
- Celebrate the talents of the young and old

Housing

- More affordable housing
- Create live-work space

Business and retail

- Local market for people who grow their own food/vegetables to sell to local people
- Lower rent for new businesses
- Have a good economic mix of small and medium sized businesses
- Tax relief on businesses that are positive for the area

Facilities and amenities

- Community meeting places, which are cheap/free places to use, with upkeep for sustainability

Environment

- Stop the area degenerating

Council

- Rebuild trust with the community
- Invest in enforcement and regulations –get across the message that it is not acceptable to do what you want

Reputation

- Advertise Tottenham's communities

C. Transformative strategy - Creating a great place. What actions can be taken locally to achieve this?

Business

- Encourage existing businesses to stay in the area by lowering rent or business rates
- Support businesses to thrive
- Ask locals what types of shops they prefer to see on their high street
- Create food market to counter chicken shops and promote healthier eating
- Have pop-up catering events around Tottenham
- Open shopping centre like Westfield and employ local staff with good customer service skills
- Bring back big brands like M&S, Woolworths, and independent shops to the High Street.
- Listen to local businesses
- Less chicken and chips shops, PayDay Loan and betting shops and replace them with good quality shops
- Encourage a broader mix of business by licensing different shops (not only betting and chip shops), eg: art and crafts, sport etc
- Have a market, like Camden

Green spaces

- Improve adventure playground
- Keep green places green so that people would want to move in instead of moving out.
- Lee Valley needs to be maintained
- More green spaces needed

- Invest in green spaces
- Use green spaces such as the marshes more, make them safer.
- Marshes need to be seen as a destination for people and to be seen as an attraction for residents and visitors.

Environment

- Respect historic buildings and street furniture and protect the area's heritage
- Remove planning restrictions which prevent redevelopment of derelict buildings, eg: toilets by Bruce Grove station
- Improve the quality of the appearance of the environment
- Improve signage
- Improve the little things, eg: street signs, keeping the streets clean

Community

- Fund community groups
- Support existing groups
- Spurs to engage with the community
- Produce regular exhibition where local people can showcase their skills and uniqueness.
- Reinstate community events such as the Tottenham Carnival which bring the community together
- More support to housing associations
- Give buildings back to the community, eg: could redevelop old buildings for social housing with community spaces below

Celebrate Tottenham

- Create positive reputation
- Cultural and creative projects to promote and celebrate diversity, eg: public art
- Bring back Tottenham Carnival
- Make more of the diverse food on offer

Council

- Enforcement to tackle abuse of the physical environment, eg: ASB, street drinking
- Have better accountability in the council.

Education and young People

- Provide youth services
- Create a university

Transport and access

- Improve transport e.g. underground in Northumberland Park
- Create links between places to know what gems we have
- Cycle lanes

Safety

- May require more police presence on the street
- Safer environment

Facilities and amenities

- Sport facilities
- Community meeting places
- Social spaces
- Entertainment spaces, eg: cinema, ice skating rinks, leisure facilities