

## Haringey: Safeguarding and Dementia

### If you have concerns about someone with dementia...

Is **the danger immediate** for someone with dementia OR yourself? (e.g., someone with dementia is making you feel threatened) call ☎ 999.



**POLICE ☎ 999**

If the **danger is not immediate** call ☎ 101.



**POLICE ☎ 101**

**Always** tell 999, the police and any agencies (e.g., fire, ambulance) the person concerned has a dementia diagnosis or suspected diagnosis.

Want to make an urgent safeguarding referral? Contact the **Council's Assessment & Safeguarding Duty Line**.



#### **ASSESSMENT & SAFEGUARDING DUTY LINE**

☎ 020 8489 1400.

Email:

[Safeguardingadultduty@haringey.gov.uk](mailto:Safeguardingadultduty@haringey.gov.uk).

Are you worried about violence or abuse for yourself, or someone with dementia? There are **free and confidential helplines** for advice.



#### **DOMESTIC ABUSE HELPLINES**

**Hearthstone Haringey domestic abuse line:**

☎ 0208 489 3411

Open Mon to Fri 9am to 4pm

**National domestic abuse 24/7 help line**

☎ 0808 2000 247

For **specialist domestic abuse helplines for specific groups**:

- **Older people**
- **Older women**
- **Men**
- **LGBT+**
- **Women from ethnic minority groups**
- **People with disabilities**
- **Perpetrators**



#### **SPECIALIST DOMESTIC ABUSE HELPLINES**

**OLDER PEOPLE:** Hourglass  
24/7 helpline ☎ 0808 808 8141.

Email: [helpline@wearehourglass.org](mailto:helpline@wearehourglass.org)

Website: <https://wearehourglass.org>

**WOMEN (Over 55):** Solace Silver  
Project: ☎ 0808 802 5565

Open Mon to Fri

Email: [silverproject@solacewomensaid.org](mailto:silverproject@solacewomensaid.org)

Website:

<https://www.solacewomensaid.org>

These helplines are for those experiencing abuse, survivors of abuse or if you have concerns about someone who may be experiencing abuse.

## Specialist domestic abuse helplines continued...

### SPECIALIST DOMESTIC ABUSE HELPLINES

#### LGBT+:

Galop: ☎ **0800 999 5428**

Open: Monday to Friday **Email:** [help@galop.org.uk](mailto:help@galop.org.uk) **Website:**  
<https://galop.org.uk/get-help/helplines/>

#### DISABILITIES:

SignHealth for **deaf victims/survivors.**

**Text on 07800 003421 Email:** [da@signhealth.org.uk](mailto:da@signhealth.org.uk) **Website:**  
<https://signhealth.org.uk>

Respond for people with **Learning Disabilities and autism.**

☎ **020 7383 0700 Email:** [admin@respond.org.uk](mailto:admin@respond.org.uk) **Website:**  
<https://respond.org.uk/>

#### MEN:

Men's advice line. ☎ **0808 8010327**

Open: Mon to Fri 10am-5pm. **Email:** [info@mensadviceline.org.uk](mailto:info@mensadviceline.org.uk)  
**Website:** <https://mensadviceline.org.uk/contact-us/>

#### PERPETRATORS:

Confidential advice to help perpetrators to stop being violent.

☎ **0808 8024 040** Open: Mon-Fri 10am-5pm

**Email:** [info@respectphonenumber.org.uk](mailto:info@respectphonenumber.org.uk)

**Website:** <https://respectphonenumber.org.uk/>

**See next page for more helplines for women from different cultural groups**

## Specialist domestic abuse helplines continued...

### HELPLINES FOR WOMEN FROM DIFFERENT CULTURAL GROUPS

#### **Jewish Women's Aid**

**☎ 0808 801 0500.** Open: Mon-Thurs 9.30am-9.30pm  
**Email:** [advice@jwa.org.uk](mailto:advice@jwa.org.uk) **Website:** <https://www.jwa.org.uk/>

#### **IMECE Women's Centre**

**☎ 020 7354 1359.** Open: Mon-Fri 9.30am-5.30pm  
**Email:** [info@imece.org.uk](mailto:info@imece.org.uk) **Website:** <https://imece.org.uk/>  
For Turkish, Kurdish and Cypriot Turkish women and Black, Asian, Minority Ethnic And Refugee (BAMER) women.

#### **Iranian and Kurdish Women's Right Org (IKWRO)**

**☎ 020 7920 6460.** Open: Mon to Fri, 9.30am to 5.30pm.  
**Email:** [info@ikwro.org.uk](mailto:info@ikwro.org.uk) **Website:** <https://ikwro.org.uk>

#### **Latin American Women's Rights Service**

**☎ 0808 145 4909.** Open: Mon to Fri, 11AM to 1PM.  
**Email:** [info@lawrs.org.uk](mailto:info@lawrs.org.uk) **Website:** <http://www.lawrs.org.uk/>

#### **Asian Women's Resource Centre (AWRC)**

**☎ 020 8961 6549 /5701.** Open: 10am-5pm Mon- Fri.  
**Email:** [info@awrc.org.uk](mailto:info@awrc.org.uk) **Website:** [www.asianwomenscentre.org.uk](http://www.asianwomenscentre.org.uk)

For more information on confidential and free local and national helplines see <https://www.haringey.gov.uk/social-care-and-health/health/public-health/domestic-violence-and-abuse-and-violence-against-women-and-girls/advice-and-support/organisations-offering-support>

## Future Planning, Help and Advice

### People with dementia may go missing

Some people with dementia may be at risk of going missing, and during this stressful time, it can be difficult to remember important details about them.

However, carers, family, or friends of a vulnerable person, or the person themselves, can **complete a Herbert Protocol Form** in advance to provide the police with key information to help find them.

### HERBERT PROTOCOL FORM

<https://www.met.police.uk/advice/advice-and-information/missing-person/missing-persons/vulnerable-people-at-risk-of-going-missing/dementia-missing-risk-herbert-protocol/>

### Technology can help people with dementia to remain safe, active, and involved.

Technology used in this way is called "assistive technology". Some examples include:

- Trackers or intelligent pendants, such as Apple AirTag, can track a person's movements and prevent them getting lost.
- Different detectors can monitor falls, air quality in the home, if a pill dispenser has not been opened, when a door (e.g., fridge/front door) is opened/closed...etc.

### ASSISTIVE TECHNOLOGY

<https://www.alzheimers.org.uk/get-support/staying-independent/using-technology-everyday-life>

<https://www.scie.org.uk/dementia/support/technology/>

### Haringey Connected Care Can Help

Haringey Connected Care provide expert advice and support for digital assistive technology, along with a 24 hrs monitoring and responding service to help people with dementia stay safe in their homes.

### CONNECTED CARE

Call: 020 8489 2365

E: [connectedcareservice@haringey.gov.uk](mailto:connectedcareservice@haringey.gov.uk)

W: <https://www.haringey.gov.uk/social-care-and-health/health/accident-prevention-and-safety/safe-and-sound-community-alarms>

## Future Planning, Help and Advice

### Alzheimer's Society: Safeguarding & Dementia

Information on:

- What is safeguarding
- Safeguarding and people with dementia
- Abuse, including signs
- Keeping yourself and others safe
- Who to contact when you have a safeguarding concern



### ALZHEIMER'S SOCIETY: SAFEGUARDING AND DEMENTIA

#### Website:

<https://www.alzheimers.org.uk/get-support/legal-financial/safeguarding>

### Age UK information on:

- Staying safe
- Avoiding scams
- At home with dementia



### AGE UK GUIDES

#### Staying Safe guide:

[https://www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig01\\_staying\\_safe.inf.pdf](https://www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig01_staying_safe.inf.pdf)

#### Avoiding scams guide:

[https://www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig05\\_avoiding\\_scams\\_inf.pdf](https://www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig05_avoiding_scams_inf.pdf)

#### At home with dementia guide:

[https://www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig55\\_at\\_home\\_with\\_dementia.inf.pdf](https://www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig55_at_home_with_dementia.inf.pdf)

## Future Planning, Help and Advice

**Alzheimer's Society** have a range of dementia support services including local support and activity groups, and online communities.



### ALZHEIMER'S SOCIETY

#### Website:

<https://www.alzheimers.org.uk/dementia-support-services>

**Carers UK** provides advice, information and support to carers. Carers UK also connect carers with each other.



### CARERS UK

#### Website:

<https://www.carersuk.org/help-and-advice/helpline-and-other-support/>

Carers UK run a help line that provides guidance to paid and unpaid carers on a range of subjects.

**Carer's helpline ☎ 0808 808 7777**

Open: Mon to Fri, 9am – 6pm

**The Silver Line Helpline** is a free, confidential telephone service for older people. Provides friendship, conversation and support 24/7.



### SILVER HELPLINE

**24/7 helpline ☎ 0800 470 8090**

#### Website:

<https://www.thesilverline.org.uk/>

**Reach and Connect** provides general advice for people over 50 living in Haringey in areas relating to money and legal, health and wellbeing and care and support.



### REACH AND CONNECT

**☎ 020 3196 1905**

**Email:** [hello@reachandconnect.net](mailto:hello@reachandconnect.net)

**Website:** <https://reachandconnect.net>

**Carers First** has advice on:

- What to do in a crisis
- Planning for emergencies
- Dealing with abuse or neglect
- Making a complaint about the local authority



### CARERS FIRST

#### Website:

<https://www.carersfirst.org.uk/help-and-advice/topics/?selectedTags=Legal%20matters>

## Future Planning, Help and Advice

**Teepa Snow** is one of America's leading educators on dementia.

Teepa has a range of useful videos to support with dealing with challenging behaviours in dementia care that are freely available on You Tube.



### TEEPA SNOW

**Website:**

<https://www.youtube.com/watch?v=xNznZ2MnV3I>

**Solace, SOS Toolkit supporting older survivors  
(A resource for professionals)**



### SOLACE WOMEN'S AID

**Toolkit can be found at:**

<https://www.solacewomensaid.org/get-informed/professional-resources/sos-toolkit-supporting-older-survivors>

Toolkit aims to address gaps in practical knowledge and support professionals to understand the dynamics of domestic abuse in relation to older people.