

MINUTES OF JOINT PARTNERSHIP BOARD (JPB) MEETING

Date: 7 March 2024

Location: Tottenham Town Hall and MS Teams

Time:13.00 - 15.30

Present

Helena Kania	Co-Chair of the JPB (Joint Partnership Board)
Sharon Grant	Co-Chair of the JPB, Chair of Public Voice
Isha Turay	Chair of Carers Reference Group
Vida Black	Chair of Carers Forum, and member of SCALD
Amanda Jacobs	Chair of City of London Access Group and Haringey Resident
Jano Goodchild	Partnerships Manager, Public Voice
Qasim Quereshi	Co-Chair of the LD (Learning Difficulties) Reference Group
Patricia Charlesworth	Co-Chair of the LD Reference Group
Judith Symister	Co-Chair of Dementia Reference Group
Mary Langan	Chair of SCALD Reference Group
Jessica Russell	Participation Manager, Haringey Council
Sara Sutton	Assistant Director Place-based commissioning and partnerships
Debra Ayipeh	Community Engagement Lead, Public Voice
Dan Rogers	Chief Executive, Public Voice

Apologies: Andrea Kelly, Lourdes Keever, Phil Stevens, Anne Gray, Graham Day, Vicky Murphy, Paul Allen

1.Actions

	Assigned to	Deadline
Action 1 (March Meeting): Sara to let Rachel know when John Tomlinson is back from leave to communicate with the co-production group around the financial modelling for Osbourne Grove.	SS, RS	May 2024

Action 2: (March Meeting) Sara, Jano to ask Emily Snelling to present plans for carers at the next JPB and Carers reference group.	SS, JG, ES	May 2024
Action 3: Jano/Rachel to write a procedure about how we decide on what consultations we get involved with for the JPB and reference groups to bring back to the next JPB.	JG, RS	May 2024
Action 4: Sara to let us know who is the Autism lead in the Council.	SS	Complete
Action 5: Sara to find out why officers are not attending the reference groups.	SS	April 2024
Action 6: Invite James Straw to the JPB and reference groups to discuss Universal credit migration and Jano to discuss how this is being handled with colleagues in Public Voice in Haringey Advice Partnership and Reach and Connect.	RS, JG	May 2024
Last meeting actions (Jan 2024)		
Pre-meeting - Residents Meeting to discuss Osborne Grove		
Action 1: Chairs to discuss with the Council: <ul style="list-style-type: none"> The impact of the way the co-design group has been treated in the Osborne Grove project on the principles of co-production which are part of the Haringey deal. What are their contingency plans to communicate with co-design partners if plans to complete a project change. What are the current plans with the Osborne Grove project and how can the co-design group be involved in the plans? 	SG/ HK ML	Feb 2024
Action 2: Jano to find out and report back what is happening to the additional funding from with the Better Care Funding.	JG	Complete
Action 3: Mary Langan to write to the Haringey Learning Disability Partnership and ask why the accessibility guidelines are not being used in their communications.	ML	Written but awaiting reply
4: The JPB to write to Jessica Russell and ask how the document on accessibility is being used by the Council and why is it not being used when communicating with learning disabled people.	RS/JG	Complete
Action 5: The JPB and reference group chairs form a working group and write to Vicky Murphy to ask how they plan to improve the delays to assessments and reviews and how they monitor the quality.	SG/ HK	Written and awaiting reply
Action 6: To raise at the LTN meeting how carers can register changes of car.	HK	Complete
Action 7: Paul to find out what has happened to the work that Nigel Harvey-Whitten was doing on the Carers Strategy and to input into the JPB response to delays in assessments.	PA	Achieved in actions 2 and 5

Action 8: Amanda to send information about the GLA Deaf and Disabled People's Forum on Transport for Rachel to share with the JPB.	AJ	Complete
Action 9: Qasim to feedback on his discussions with the NHS about dental care for people with learning disabilities.	QR	Complete and add to agenda
Action 10: To ask the ICB to update us on dentistry.	RS, JG	As above
Action 11: To raise the transfer of ownership and issues raised above re St Ann's GP practice and patient care to Healthwatch.	SG to liaise with Healthwatch	Complete and ongoing monitoring

2.Last meeting minutes and actions.

Action 1: Chairs to discuss with the Council:

- The impact of the way the co-design group has been treated in the Osborne Grove project on the principles of co-production which are part of the Haringey deal.
- What are their contingency plans to communicate with co-design partners if plans to complete a project change.
- What are the current plans with the Osborne Grove project and how can the co-design group be involved in the plans?

Sharon wrote to Beverly Tarka and shared the letter with the Osborne Grove co-production group and supported a delegation to the council's Adults and Health Scrutiny Panel with Gordon and Mary where Cllr Das Neves discussed the financial problems the Council faces which is the reason for putting the Osborne Grove project on hold for two years. The failure in co-production was acknowledged which the group found encouraging.

Mary has received an email from Cllr Pippa Connor to say they will have the minutes of the committee and she recognises the need to restore confidence in co-production and treat them as equal partners and to hold the space for the issues this has raised. Mary has talked to residents who were involved in the co-production group, and they are very keen that the project be defended and be put back as a discussion item. The JPB needs to keep its presence visible about Osborne Grove and acknowledge the wider ramifications for the approach to co-production. They haven't received any further communication and are awaiting to hear what the plans are for co-production and how the care needs for care for older people who are going out of borough will be met.

Sara reported that John Tomlinson has been given the action to share the financial modelling with the group but has had to take emergency leave.

Action 1 (March Meeting): Sara to let Rachel know when John Tomlinson is back from leave to communicate with the co-production group around the financial modelling for Osborne Grove.

Sharon and Helena raised that this has brought up deeper issues about co-production, and that financial issues may be given as the reason why projects don't proceed but these should be shared as part of co-production.

Action 2 (March meeting): Better Care Funding

Jano updated that she has had a meeting with Emily Snelling and there are lots of plans for carers. They have received money from the Better Care Fund, the CQC readiness refund and through the acceleration reform fund. They are planning a co-production working group. Letters are being sent to 2,800 Carers to ask them to get involved and they are appointing a project manager for carers projects. They are planning to commission Mobilise to offer digital support which is targeted at working carers. The Co-production commissioning project which will meet in March will look at the carers contract to appoint for 1 year, plus 2.

The group discussed the number of carers groups that exist already – the Carers reference group and the Carers Working group which has stopped and asked how these groups will feed into each other. Sharon suggested helping to set up a carers infrastructure and active engagement in co-production. Pat noted the need to include carers with learning disabilities.

Action 2: (Mar Meeting) Sara, Jano to ask Emily Snelling to present plans for carers at the next JPB and Carers reference group.

Action 3: Mary Langan to write to the Haringey Learning Disability Partnership and ask why the accessibility guidelines are not being used in their communications.

Mary has not received a response and noted that some meetings with service users and carers have been recorded without permission.

Action 4: The JPB to write to Jessica Russell and ask how the document on accessibility is being used by the Council and why is it not being used when communicating with learning disabled people.

Jessica updated that the accessibility guidelines were produced internally by the Disability and Illness Network. They are being used internally when they attend events, and when they find that the guidelines are not being used, they remind them. Jessica will discuss with Sara how this can be improved, though this is not her area of responsibility.

Action 5: The JPB and reference group chairs form a working group and write to Vicky Murphy to ask how they plan to improve the delays to assessments and reviews and how they monitor the quality.

Jano has written a letter to Vicky Murphy about delays getting assessments and difficulties in getting through to First Response but has had no reply.

Jano to chase for a response the following week.

Action 6: To raise at the LTN meeting how carers can register changes of car.

The council systems don't talk to each other, so you must update each part of the transport area if you change your car – eg LTNs, Blue Badges. They are looking at updating the IT system, but this is a big project which we will be informed about at the LTN Transport working group.

Actions 9 and 10: Qasim has talked to Paul Allen about dentistry facilities for people with learning disabilities and can feed back along with an update from the ICB on dentistry at a later meeting – we will add to the agenda.

Action 11: St Ann's GP Practice

Healthwatch Haringey have written a report which will be circulated after the meeting. Paul Addae, Health manager has attended the PPG at St Ann's and has made enquiries about NCL Primary Care Committee.

KONP (Keep our NHS Public) and Unite Community have been very active with supporting campaigns.

3. Current Consultations

This will be added as a regular item to discuss what consultations the JPB and reference groups should be involved in – whether this be at a JPB, reference group or individual level.

- Public Toilets – To be discussed at all reference groups.
- Toilets – Pat noted the need to include changing places facility toilets which includes toilet facilities and hoists. Amanda updated that any public building over a certain size now needs to include one.
- Leisure Services – there is a survey, but they are not ready for meetings yet.
- Streetscape Design – deadline extended by 2 weeks – individual level. Streetscape – includes accessible seating, security bollards, hedges to maximise access, tactile paving.
- Parkland Walk – is about making the walk more accessible for residents with poor mobility. Mary and Helena are involved with this.
- Dockless Bikes – is being covered by Transport Working group
- MSK survey – complete, they will update us.

<https://haringeyhub.commonplace.is/>

Link to the consultation hub above– all can comment individually as well as from the JPB and reference groups. Amanda suggested we circulate a list of which will be covered by the JPB which by the reference groups and which it is up to individuals to respond to.

Action 3: Jano/Rachel to write a procedure about how we decide on what consultations we get involved with for the JPB and reference groups to bring back to the next JPB.

From the last meeting Amanda reported that there lots of links between MSK (Musculoskeletal) and neurodivergence. Amanda to provide details to Rachel to forward to Jonathan Hearsey, Clinical Lead MSK Survey.

4. Reference Group updates

4.1 Autism RG

They meet monthly in the Autism hub and are assisted by the manager Alex Wells. At the last meeting Susan attended for the review. They are chasing for information on the Autism lead in the council which they are legally obliged to have.

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Action 4: Sara to let us know who is the Autism lead in the Council.

This group is for autistic adults who do not have a learning difficulty.

Cathy asked what groups there are for mild/moderate learning disabilities.

Jano responded that this will be covered by the JPB review.

Jano to forward the minutes.

Pat asked which group could cover people who have a Learning disability and autism.

This will also be covered in the review.

4.2 Carers reference group

Two actions have been followed up – delays to carers assessments and problems with filling in the carers form timing out which we are chasing.

Isha asked what is happening with the Carers strategy working group.

We have asked Sujesh who has responded that this has been paused.

Vida raised that there are lots of problems with carers assessments – Vida to catch up with Jano about this.

4.3 Dementia Reference Group – Judith Symister

Dementia charter – the GP federation have given data on how many people are affected by mild, moderate, severe dementia to enable them to work out how much support is needed in each area. The next step is to identify the support with a view to launching the charter in May/June which will give carers and service users a named point of contact. There were lots of comments from the group about the definitions of mild/moderate/severe and the group would like them to be modified.

Pat raised people with LD are more likely to get dementia and where can they be included.

Safeguarding and reminiscence packs have been launched.

The last meeting was on GP annual reviews with a view to bringing consistency by creating a checklist and ensuring they take place. The GP Clinical lead for Ageing well attended. Lots of carers gave feedback which was mixed, some went well, some not so well and they reported that they were often not invited for reviews.

4.4 Older People's Reference Group

Members have been experiencing problems with dial a ride, with the new app and drivers not turning up, taking people to the wrong destination. They are interested in looking at possibilities community transport which Public Voice is looking into. If anyone is interested in getting involved with this, please let Jano know.

They discussed the problems with Osborne Grove, St Ann's GP practice and had an update on cuts to library services from Brian Mihayo where they have looked at lots of options but are focussing this year on reducing library opening hours, analysing footfall in each library – they will feed back to us. They also gave input to Reach and Connect for the event they are planning for Ageing Well at Bruce Castle.

Amanda said that the GLA and London Councils are looking into problems with taxi card and encourages people who have problems with this to attend the meetings.

4.5 Physical Disabilities Reference Group

At our last meeting they had a discussion about the MSK survey and the JPB review with Susan Oiti. They updated regarding Blue Badges that any renewal of a designated disabled parking bay should now be in line with the persons Blue Badge renewal.

Helena noted that this is only available to people with an extra benefit and should be available for all.

4.6 SCALD Reference Group – Mary Langan

Mary has written to Andrea Kelly, Vicky Murphy and Beverley Tarka about accessible information for people with learning disabilities.

The main focus of the last meeting was on relationships with the police and the experiences people with LD and their carers have with the police and police views about how they do their job in relation to people with LD and autism in public spaces. A Police inspector and sergeant attended from the Neighbourhoods team. We have entered into a long term relationship with them and are looking into being involved in their training and would like to invite them back. We did talk briefly about whether the JPB should have a relationship with the Police,

Susan Oiti also came to talk about the review.

Mary raised concerns about no officers coming to the Carers forum and no admin support, no officers also came to SCALD. Andrea and Sophie have attended in the past, but they said they were double booked. Sujesh was also invited to bring back the review of the HOPs project at our request. He was supposed to come, but later said that he had been asked not to attend. Mary said that we have had no official communication about officers not attending. We are concerned that we are not getting support from adult social care, without which the groups cannot function.

Jano updated that we have asked Susan why they are not coming? is this to do with the review? She has forwarded this to Vicky, but we have not heard back yet.

Cathy raised that at the last carers forum Andrea Kelly said that she didn't want to come to the group with carers, but that we should have cabinet members say to officers that this is their job to do this. Can we take this to Scrutiny?

Helena has said that this could be part of the Scrutiny deputation as the JPB and reference groups are not able to function if we don't have officer support.

Helena noted that this up to the Chief Executive of the Council, not councillors.

Vida said that Beverley is looking to resolve the non-attendance of officers.

Mary responded that it was never made clear that whilst the review is ongoing officers would withdraw. It would be civil to inform us if they have withdrawn. The relationship with them is crucial.

Sara has said that there is not a unilateral decision to withdraw officers, officers may have conflicting priorities and is happy to be an escalation point if they are not getting appropriate attendance. Mary said that current anxiety is affected by officer withdrawal and having waited for Sujesh's report for over a year, and we would like Sara's assistance with this.

Mary supported Pat with the need to raise people with LD who are getting older and having more health problems. There was Osborne Grove but now there is nothing.

Amanda asked that the SCALD minutes 2.4 - Unite union can this be changed to the Haringey and Barnet Unite Community Branch.

Action 5: Sara to find out why officers are not attending the reference groups.

5. LTN Sub-group – Terms of reference and autonomy of sub-groups

The role of the sub-group is being expanded to cover wider transport issues, please see the Terms of Reference which were included with the papers and give any feedback to Rachel. It was felt that this group should be autonomous but there needs to be a procedure for raising issues at the JPB and then taking to the working group.

Mary raised that Cllr Hakata felt that this wasn't a sub-group of the JPB and he regarded it not as co-production, but as collaboration. Mary would like to understand what collaboration is and has written to him to ask for an explanation of this.

6. Public Voice Update

PV and Mind have won the capacity building service for the Voluntary and community sector. The Bridge are continuing to manage this until 1st May when PV and Mind take over. The JPB can be updated about this at future meetings.

7. AOB

Amanda raised the managed migration of people on Universal credit which is likely to affect lots of people in the reference groups. If people don't reply in the timescale, it can affect all benefits.

Action 6: Invite James Straw to the JPB and reference groups to discuss Universal credit migration and Jano to discuss how this is being handled with colleagues in Public Voice in Haringey Advice Partnership and Reach and Connect.

Next meeting date: Thursday 9 May 2-4.30pm

Please note change of date from 25 April.